## UNIVERSITY OF THE PHILIPPINES SYSTEM

## NOT ELIGIBLE

The UP achieved 65 points and is Not Eligible for the grant of FY 2023 PBB.



PERFORMANCE RESULTS

Achieved 87.50% (14 out of 16) of the Congress-approv ed performance targets for FY 2023.



PROCESS RESULTS

No substantial improvement in ease of transaction in both external core and internal services



FINANCIAL RESULTS

Achieved an average of 76.11% Disbursements and Earmarked Income BUR.



CITIZEN/CLIENT SATISFACTION RESULTS

Achieved 100% resolution and 98.51% compliance of #8888 complaints; and 100% resolution and compliance of CCB complaints.

13
TOTAL SCORE

4 SCORE SCORE

4 SCORE 4 SCORE

65
TOTAL POINTS

20
POINTS

5 POINTS

**20** POINTS

20
POINTS

## AGENCY ACCOUNTABILITY REQUIREMENTS

Transparency Seal

COMPLIANT

PhilGEPS Posting

COMPLIANT

Sustained Compliance to Audit Findings

COMPLIANT

Client Satisfaction Measurement

COMPLIANT

Committee on Anti-Red Tape

COMPLIANT

FY 2023 APP Non-CSE

NON-CSE APP Non-CSE

NON-COMPLIANT COMPLIANT

FY 2024 Indicative APP Non-CSE

FY 2024 APP-CSE
COMPLIANT

FY 2022 APCPI

Early Procurement Activities

COMPLIANT

NON-COMPLIANT

Compliance with

National

ISO-QMS

SALN Review and Compliance Procedure

Report on Digitization Compliance with Freedom of Information

Information Competition Policy
COMPLIANT NOT APPLICABLE

Certification

COMPLIANT

COMPLIANT

COMPLIANT

STATE OF THE STATE



