

TOLL REGULATORY BOARD

NOT ELIGIBLE

The TRB achieved 60 points and is Not Eligible for the grant of FY 2023 PBB.

PERFORMANCE RESULTS

Achieved 66.67% (4 out of 6) Congress-approved performance targets for FY 2023.

PROCESS RESULTS

No Substantial improvement in ease of transaction in both external core and internal services

FINANCIAL RESULTS

Achieved 95.20% Disbursement BUR.

CITIZEN/CLIENT SATISFACTION RESULTS

Achieved 100% resolution and 84.09% compliance of #8888 complaints; and no CCB complaints received.

12

TOTAL SCORE

2

SCORE

1

SCORE

5

SCORE

4

SCORE

60

TOTAL POINTS

10

POINTS

5

POINTS

25

POINTS

20

POINTS

AGENCY ACCOUNTABILITY REQUIREMENTS

Transparency Seal

COMPLIANT

PhilGEPS Posting

COMPLIANT

Sustained Compliance to Audit Findings

COMPLIANT

Client Satisfaction Measurement

NON-COMPLIANT

Committee on Anti-Red Tape

NON-COMPLIANT

FY 2023 APP Non-CSE

COMPLIANT

FY 2024 Indicative APP Non-CSE

NON-COMPLIANT

FY 2024 APP-CSE

COMPLIANT

FY 2022 APCPI

NON-COMPLIANT

Early Procurement Activities

NON-COMPLIANT

ISO-QMS Certification

NON-COMPLIANT

SALN Review and Compliance Procedure

COMPLIANT

Report on Digitization

COMPLIANT

Compliance with Freedom of Information

COMPLIANT

Compliance with National Competition Policy

NOT APPLICABLE

