





PHILIPPINE HEART CENTER

ELIGIBLE Eligible personnel of PHC are entitled to 55.25% of monthly basic salary	 PERFORMANCE RESULTS Achieved 100% (5 out of 5) Congress-approved performance targets for FY 2023.	 PROCESS RESULTS Achieved substantial improvements to ease transactions in internal service.	 FINANCIAL RESULTS Achieved 96% Disbursement BUR.	 CITIZEN/CLIENT SATISFACTION RESULTS No #8888 complaints; and achieved 100% resolution and compliance of CCB complaints.
17	5	2	5	5
TOTAL SCORE	SCORE	SCORE	SCORE	SCORE
85	25	10	25	25
TOTAL POINTS	POINTS	POINTS	POINTS	POINTS

AGENCY ACCOUNTABILITY REQUIREMENTS

Transparency Seal	PhilGEPS Posting	Sustained Compliance to Audit Findings	Client Satisfaction Measurement	Committee on Anti-Red Tape
COMPLIANT	NON-COMPLIANT	COMPLIANT	COMPLIANT	NON-COMPLIANT
FY 2023 APP Non-CSE	FY 2024 Indicative APP Non-CSE	FY 2024 APP-CSE	FY 2022 APCPI	Early Procurement Activities
COMPLIANT	COMPLIANT	COMPLIANT	COMPLIANT	COMPLIANT
ISO-QMS Certification	SALN Review and Compliance Procedure	Report on Digitization	Compliance with Freedom of Information	Compliance with National Competition Policy
COMPLIANT	COMPLIANT	COMPLIANT	COMPLIANT	NOT APPLICABLE

