FY 2023 Performance-Based Bonus Scorecard

PHILIPPINE HEART CENTER

NOT ELIGIBLE The PHC achieved 65 points and is Not Eligible for the grant of FY 2023 PBB.	PERFORMANCE RESULTS Achieved 60% (3 out of 5) Congress-approv ed performance targets for FY 2023.	PROCESS RESULTS No Substantial improvemnet in ease of transaction in both external core and internal services	Financial Results Achieved 96% Disbursement BUR.	CITIZEN/CLIENT SATISFACTION RESULTS No #8888 complaints; and achieved 100% resolution and compliance of CCB complaints.
13 TOTAL SCORE	2 SCORE	1 SCORE	5 SCORE	5 SCORE
65 TOTAL POINTS	10 POINTS	5 POINTS	25 points	25 points
AGENCY ACCOUNTABILITY REQUIREMENTS				
Transparency Seal COMPLIANT	PhilGEPS Posting NON-COMPLIANT	Sustained Compliance to Audit Findings COMPLIANT	Client Satisfaction Measurement COMPLIANT	Committee on Anti-Red Tape NON-COMPLIANT
FY 2023 APP Non-CSE NON-COMPLIANT	FY 2024 Indicative APP Non-CSE COMPLIANT	FY 2024 APP-CSE COMPLIANT	FY 2022 APCPI COMPLIANT	Early Procurement Activities NON-COMPLIANT
ISO-QMS Certification COMPLIANT	SALN Review and Compliance Procedure COMPLIANT	Report on Digitization COMPLIANT	Compliance with Freedom of Information COMPLIANT	Compliance with National Competition Policy NOT APPLICABLE

Inter-Agency Task Force on the Harmonization of National Government Performance Monitoring, Information and Reporting Systems