OFFICE FOR TRANSPORTATION SECURITY

ELIGIBLE

Eligible personnel of OTS are entitled to 45.5% of monthly basic salary



PERFORMANCE RESULTS

Achieved 100% (5 out of 5) Congress-approv ed performance targets for FY 2023.



PROCESS RESULTS

Achieved substantial improvements to ease transaction in internal service



FINANCIAL RESULTS

Achieved 84.46% Disbursement BUR. CITIZEN/CLIENT
SATISFACTION
RESULTS

Achieved 100%
resolution and
63.16%
compliance of
#8888
complaints; and
100% resolution
and 50%
compliance of

CCB complaints.

14
TOTAL SCORE

5 SCORE 2

SCORE

4 SCORE

3

SCORE

70TOTAL POINTS

25
POINTS

10 POINTS

20
POINTS

15
POINTS

AGENCY ACCOUNTABILITY REQUIREMENTS

Transparency Seal

COMPLIANT

PhilGEPS Posting

NON-COMPLIANT

Sustained Compliance to Audit Findings

COMPLIANT

Client Satisfaction Measurement

COMPLIANT

Committee on Anti-Red Tape

NON-COMPLIANT

FY 2023 APP Non-CSE

COMPLIANT

FY 2024 Indicative APP Non-CSE

COMPLIANT

COMPLIANT

FY 2024 APP-CSE

FY 2022 APCPI

Early Procurement Activities

NON-COMPLIANT NON-COMPLIANT

ISO-QMS Certification

NON-COMPLIANT

SALN Review and Compliance Procedure

COMPLIANT

Report on Digitization

COMPLIANT

Compliance with Freedom of Information

COMPLIANT

Compliance with National Competition Policy

NOT APPLICABLE









