

DEPARTMENT OF EDUCATION OFFICE OF THE SECRETARY

ELIGIBLE Eligible personnel of DEPED-OSEC are entitled to 55.25% of monthly basic salary	 PERFORMANCE RESULTS Achieved 100% (39 out of 39) Congress-approved performance targets for FY 2023.	 PROCESS RESULTS Achieved substantial improvements to ease transaction in external service only	 FINANCIAL RESULTS Achieved 94.80% Disbursement BUR.	 CITIZEN/CLIENT SATISFACTION RESULTS Achieved 91.97% resolution and 36.88% compliance of #8888 complaints; and 95.58% resolution and 89.38% compliance of CCB complaints.
17 TOTAL SCORE	5 SCORE	3 SCORE	5 SCORE	4 SCORE
85 TOTAL POINTS	25 POINTS	15 POINTS	25 POINTS	20 POINTS

AGENCY ACCOUNTABILITY REQUIREMENTS

Transparency Seal COMPLIANT	PhilGEPS Posting NON-COMPLIANT	Sustained Compliance to Audit Findings COMPLIANT	Client Satisfaction Measurement COMPLIANT	Committee on Anti-Red Tape COMPLIANT
FY 2023 APP Non-CSE NON-COMPLIANT	FY 2024 Indicative APP Non-CSE COMPLIANT	FY 2024 APP-CSE COMPLIANT	FY 2022 APCPI COMPLIANT	Early Procurement Activities NON-COMPLIANT
ISO-QMS Certification COMPLIANT	SALN Review and Compliance Procedure COMPLIANT	Report on Digitization COMPLIANT	Compliance with Freedom of Information COMPLIANT	Compliance with National Competition Policy COMPLIANT

