





DEPARTMENT OF EDUCATION OFFICE OF THE SECRETARY

NOT ELIGIBLE The DBM-OSEC achieved 55 points and is Not Eligible for the grant of FY 2023 PBB.	 PERFORMANCE RESULTS Achieved 58.54% (24 out of 41) Congress-approved performance targets for FY 2023.	 PROCESS RESULTS No Substantial improvement in ease of transaction in both external core and internal services	 FINANCIAL RESULTS Achieved 94.80% Disbursement BUR.	 CITIZEN/CLIENT SATISFACTION RESULTS Achieved 91.97% resolution and 36.88% compliance of #8888 complaints; and 95.58% resolution and 89.38% compliance of CCB complaints.
11 TOTAL SCORE	2 SCORE	1 SCORE	5 SCORE	3 SCORE
55 TOTAL POINTS	10 POINTS	5 POINTS	25 POINTS	15 POINTS

AGENCY ACCOUNTABILITY REQUIREMENTS

Transparency Seal COMPLIANT	PhilGEPS Posting NON-COMPLIANT	Sustained Compliance to Audit Findings COMPLIANT	Client Satisfaction Measurement COMPLIANT	Committee on Anti-Red Tape COMPLIANT
FY 2023 APP Non-CSE NON-COMPLIANT	FY 2024 Indicative APP Non-CSE COMPLIANT	FY 2024 APP-CSE COMPLIANT	FY 2022 APCPI COMPLIANT	Early Procurement Activities NON-COMPLIANT
ISO-QMS Certification COMPLIANT	SALN Review and Compliance Procedure COMPLIANT	Report on Digitization COMPLIANT	Compliance with Freedom of Information COMPLIANT	Compliance with National Competition Policy COMPLIANT

