

# VETERANS MEMORIAL MEDICAL CENTER

<b>NOT ELIGIBLE</b> The VMMC achieved 60 points and is Not Eligible for the grant of FY 2023 PBB.	<b>PERFORMANCE RESULTS</b> Achieved 75% (6 out of 8) Congress-approved performance targets for FY 2023.	<b>PROCESS RESULTS</b> No substantial improvement in ease of transaction in both external core and internal services	<b>FINANCIAL RESULTS</b> Achieved 82.60% Disbursement BUR.	<b>CITIZEN/CLIENT SATISFACTION RESULTS</b> Achieved 100% resolution and 97.73% compliance of #8888 complaints; and no CCB complaints received.
<b>12</b> TOTAL SCORE	<b>3</b> SCORE	<b>1</b> SCORE	<b>4</b> SCORE	<b>4</b> SCORE
<b>60</b> TOTAL POINTS	<b>15</b> POINTS	<b>5</b> POINTS	<b>20</b> POINTS	<b>20</b> POINTS

## AGENCY ACCOUNTABILITY REQUIREMENTS

Transparency Seal COMPLIANT	PhilGEPS Posting COMPLIANT	Sustained Compliance to Audit Findings COMPLIANT	Client Satisfaction Measurement COMPLIANT	Committee on Anti-Red Tape NON-COMPLIANT
FY 2023 APP Non-CSE NON-COMPLIANT	FY 2024 Indicative APP Non-CSE COMPLIANT	FY 2024 APP-CSE COMPLIANT	FY 2022 APCPI COMPLIANT	Early Procurement Activities COMPLIANT
ISO-QMS Certification COMPLIANT	SALN Review and Compliance Procedure COMPLIANT	Report on Digitization COMPLIANT	Compliance with Freedom of Information COMPLIANT	Compliance with National Competition Policy NOT APPLICABLE

