





VETERANS MEMORIAL MEDICAL CENTER

NOT ELIGIBLE The VMMC achieved 60 points and is Not Eligible for the grant of FY 2023 PBB.	 PERFORMANCE RESULTS Achieved 75% (6 out of 8) Congress-approved performance targets for FY 2023.	 PROCESS RESULTS No substantial improvement in ease of transaction in both external core and internal services	 FINANCIAL RESULTS Achieved 82.60% Disbursement BUR.	 CITIZEN/CLIENT SATISFACTION RESULTS Achieved 100% resolution and 97.73% compliance of #8888 complaints; and no CCB complaints received.
12 TOTAL SCORE	3 SCORE	1 SCORE	4 SCORE	4 SCORE
60 TOTAL POINTS	15 POINTS	5 POINTS	20 POINTS	20 POINTS

AGENCY ACCOUNTABILITY REQUIREMENTS

Transparency Seal COMPLIANT	PhilGEPS Posting COMPLIANT	Sustained Compliance to Audit Findings COMPLIANT	Client Satisfaction Measurement COMPLIANT	Committee on Anti-Red Tape NON-COMPLIANT
FY 2023 APP Non-CSE NON-COMPLIANT	FY 2024 Indicative APP Non-CSE COMPLIANT	FY 2024 APP-CSE COMPLIANT	FY 2022 APCPI COMPLIANT	Early Procurement Activities COMPLIANT
ISO-QMS Certification COMPLIANT	SALN Review and Compliance Procedure COMPLIANT	Report on Digitization COMPLIANT	Compliance with Freedom of Information COMPLIANT	Compliance with National Competition Policy NOT APPLICABLE

