





UNIVERSITY OF NORTHERN PHILIPPINES

ELIGIBLE Eligible personnel of UNP are entitled to 45.5% of monthly basic salary	 PERFORMANCE RESULTS Achieved 100% (14 out of 14) Congress-approved performance targets for FY 2023.	 PROCESS RESULTS Achieved substantial improvements in external service only.	 FINANCIAL RESULTS Achieved an average of 62.29% Disbursements and Earmarked Income BUR.	 CITIZEN/CLIENT SATISFACTION RESULTS Achieved 100% resolution and 0% compliance of #8888 complaints; and no CCB complaints received.
14	5	3	3	3
TOTAL SCORE	SCORE	SCORE	SCORE	SCORE
70	25	15	15	15
TOTAL POINTS	POINTS	POINTS	POINTS	POINTS

AGENCY ACCOUNTABILITY REQUIREMENTS

Transparency Seal	PhilGEPS Posting	Sustained Compliance to Audit Findings	Client Satisfaction Measurement	Committee on Anti-Red Tape
COMPLIANT	NON-COMPLIANT	COMPLIANT	COMPLIANT	COMPLIANT
FY 2023 APP Non-CSE	FY 2024 Indicative APP Non-CSE	FY 2024 APP-CSE	FY 2022 APCPI	Early Procurement Activities
NON-COMPLIANT	COMPLIANT	COMPLIANT	COMPLIANT	COMPLIANT
ISO-QMS Certification	SALN Review and Compliance Procedure	Report on Digitization	Compliance with Freedom of Information	Compliance with National Competition Policy
COMPLIANT	COMPLIANT	COMPLIANT	COMPLIANT	NOT APPLICABLE

