





# SUBIC BAY METROPOLITAN AUTHORITY

<b>ELIGIBLE</b>  Eligible personnel of SBMA are entitled to 48.75% of monthly basic salary	 <b>PERFORMANCE RESULTS</b> Achieved 100% (3 out of 3) Congress-approved performance targets for FY 2023.	 <b>PROCESS RESULTS</b> No Substantial improvemnet in ease of transaction in both external core and internal services	 <b>FINANCIAL RESULTS</b> Validating agency assigns the agency a rating of 4 (equivalent to 20 points)	 <b>CITIZEN/CLIENT SATISFACTION RESULTS</b> Achieved 100% resolution and compliance of #8888 and CCB complaints.
<b>15</b> <b>TOTAL SCORE</b>	<b>5</b> SCORE	<b>1</b> SCORE	<b>4</b> SCORE	<b>5</b> SCORE
<b>75</b> <b>TOTAL POINTS</b>	<b>25</b> POINTS	<b>5</b> POINTS	<b>20</b> POINTS	<b>25</b> POINTS

## AGENCY ACCOUNTABILITY REQUIREMENTS

Transparency Seal <b>COMPLIANT</b>	PhilGEPS Posting <b>NON-COMPLIANT</b>	Sustained Compliance to Audit Findings <b>COMPLIANT</b>	Client Satisfaction Measurement <b>COMPLIANT</b>	Committee on Anti-Red Tape <b>COMPLIANT</b>
FY 2023 APP Non-CSE <b>COMPLIANT</b>	FY 2024 Indicative APP Non-CSE <b>COMPLIANT</b>	FY 2024 APP-CSE <b>COMPLIANT</b>	FY 2022 APCPI <b>COMPLIANT</b>	Early Procurement Activities <b>NON-COMPLIANT</b>
ISO-QMS Certification <b>COMPLIANT</b>	SALN Review and Compliance Procedure <b>COMPLIANT</b>	Report on Digitization <b>COMPLIANT</b>	Compliance with Freedom of Information <b>COMPLIANT</b>	Compliance with National Competition Policy <b>COMPLIANT</b>

