

PHILIPPINE STATISTICS AUTHORITY

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| <p>ELIGIBLE</p> <p>Eligible personnel of PSA are entitled to 55.25% of monthly basic salary</p> | <p>PERFORMANCE RESULTS</p> <p>Achieved 85.71% (12 out of 14) Congress-approved performance targets for FY 2023</p> | <p>PROCESS RESULTS</p> <p>Achieved substantial improvements to ease transaction in priority core service (external) and internal service</p> | <p>FINANCIAL RESULTS</p> <p>Achieved 74.79% Disbursement BUR.</p> | <p>CITIZEN/CLIENT SATISFACTION RESULTS</p> <p>Achieved 84.80% resolution and 100% compliance of #8888 complaints; and 100% resolution and 76% compliance of CCB complaints.</p> |
| <p>17</p> <p>TOTAL SCORE</p> | <p>4</p> <p>SCORE</p> | <p>5</p> <p>SCORE</p> | <p>4</p> <p>SCORE</p> | <p>4</p> <p>SCORE</p> |
| <p>85</p> <p>TOTAL POINTS</p> | <p>20</p> <p>POINTS</p> | <p>25</p> <p>POINTS</p> | <p>20</p> <p>POINTS</p> | <p>20</p> <p>POINTS</p> |

AGENCY ACCOUNTABILITY REQUIREMENTS

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| <p>Transparency Seal</p> <p>COMPLIANT</p> | <p>PhilGEPS Posting</p> <p>NON-COMPLIANT</p> | <p>Sustained Compliance to Audit Findings</p> <p>COMPLIANT</p> | <p>Client Satisfaction Measurement</p> <p>COMPLIANT</p> | <p>Committee on Anti-Red Tape</p> <p>COMPLIANT</p> |
| <p>FY 2023 APP Non-CSE</p> <p>NON-COMPLIANT</p> | <p>FY 2024 Indicative APP Non-CSE</p> <p>COMPLIANT</p> | <p>FY 2024 APP-CSE</p> <p>COMPLIANT</p> | <p>FY 2022 APCPI</p> <p>COMPLIANT</p> | <p>Early Procurement Activities</p> <p>NON-COMPLIANT</p> |
| <p>ISO-QMS Certification</p> <p>COMPLIANT</p> | <p>SALN Review and Compliance Procedure</p> <p>COMPLIANT</p> | <p>Report on Digitization</p> <p>COMPLIANT</p> | <p>Compliance with Freedom of Information</p> <p>COMPLIANT</p> | <p>Compliance with National Competition Policy</p> <p>NOT APPLICABLE</p> |

