





PROFESSIONAL REGULATION COMMISSION

ELIGIBLE Eligible personnel of PRC are entitled to 58.5% of monthly basic salary	 PERFORMANCE RESULTS Achieved 100% (11 out of 11) Congress-approved performance targets for FY 2023.	 PROCESS RESULTS Achieved substantial improvements to ease transaction in priority core service (external) and internal service	 FINANCIAL RESULTS Achieved 84.12% Disbursement BUR.	 CITIZEN/CLIENT SATISFACTION RESULTS Achieved 100% resolution and 96.80% compliance of #8888 complaints; and 100% resolution and 94.44% compliance of CCB complaints.
18 TOTAL SCORE	5 SCORE	5 SCORE	4 SCORE	4 SCORE
90 TOTAL POINTS	25 POINTS	25 POINTS	20 POINTS	20 POINTS

AGENCY ACCOUNTABILITY REQUIREMENTS

Transparency Seal COMPLIANT	PhilGEPS Posting COMPLIANT WITH ISOLATION	Sustained Compliance to Audit Findings COMPLIANT	Client Satisfaction Measurement COMPLIANT	Committee on Anti-Red Tape COMPLIANT
FY 2023 APP Non-CSE COMPLIANT WITH ISOLATION	FY 2024 Indicative APP Non-CSE COMPLIANT	FY 2024 APP-CSE COMPLIANT	FY 2022 APCPI COMPLIANT	Early Procurement Activities COMPLIANT WITH ISOLATION
ISO-QMS Certification COMPLIANT	SALN Review and Compliance Procedure COMPLIANT	Report on Digitization COMPLIANT	Compliance with Freedom of Information COMPLIANT	Compliance with National Competition Policy NOT APPLICABLE

