## PAROLE AND PROBATION ADMINISTRATION

## **ELIGIBLE**

Eligible personnel of PPA are entitled to 48.75% of monthly basic salary



PERFORMANCE RESULTS

Achieved 85.71% (6 out of 7) Congress-approv ed performance targets for FY 2023.



PROCESS RESULTS

No substantial improvement in ease of transaction in both external core and internal services.



FINANCIAL RESULTS

Achieved 98.37% Disbursement BUR. CITIZEN/CLIENT SATISFACTION RESULTS
Achieved 100 % resolution and compliance of #8888 and CCB complaints.

15
TOTAL SCORE

4

SCORE

1

SCORE

5

**SCORE** 

5

**SCORE** 

75
TOTAL POINTS

20

**POINTS** 

5 POINTS 25

**POINTS** 

25

**POINTS** 

## AGENCY ACCOUNTABILITY REQUIREMENTS

Transparency Seal

COMPLIANT

PhilGEPS Posting

NON-COMPLIANT

FY 2024 Indicative

APP Non-CSE

COMPLIANT

Sustained Compliance to Audit Findings

COMPLIANT

Client Satisfaction Measurement

COMPLIANT

Committee on Anti-Red Tape

COMPLIANT

FY 2023 APP Non-CSE

COMPLIANT

ISO-QMS

Certification

COMPLIANT

SALN Review and Compliance Procedure

COMPLIANT

FY 2024 APP-CSE

**COMPLIANT** 

Report on Digitization

COMPLIANT

FY 2022 APCPI

COMPLIANT

Compliance with Freedom of Information

COMPLIANT

Early Procurement Activities

NON-COMPLIANT

Compliance with National Competition Policy NOT APPLICABLE









