PRESIDENTIAL COMMISSION FOR THE URBAN POOR

ELIGIBLE

Eligible personnel of PCUP are entitled to 48.75% of monthly basic salary



PERFORMANCE RESULTS

Achieved 100% (5 out of 5) Congress-approv ed performance targets for FY 2023.



RESULTS

No substantial improvement in ease of transaction in both external core and internal services



RESULTS

Achieved 97.13% Disbursement BUR.

CITIZEN/CLIENT SATISFACTION **RESULTS** Achieved 100% resolution and 61.29% compliance of #8888 complaints; and no CCB complaints received.

TOTAL SCORE

SCORE

SCORE

SCORE

SCORE

TOTAL POINTS

POINTS

POINTS

POINTS

POINTS

AGENCY ACCOUNTABILITY REQUIREMENTS

Transparency Seal

COMPLIANT

PhilGEPS Posting

COMPLIANT

Sustained Compliance to Audit **Findings**

COMPLIANT

Measurement

Client Satisfaction

Committee on Anti-Red Tape

COMPLIANT

COMPLIANT

FY 2023 APP Non-CSE

FY 2024 Indicative APP Non-CSE

FY 2024 APP-CSE

COMPLIANT

FY 2022 APCPI

COMPLIANT

Early Procurement Activities

NON-COMPLIANT

ISO-QMS

SALN Review and Compliance

COMPLIANT

Report on Digitization

Compliance with Freedom of Information

Compliance with National

NON-COMPLIANT

Certification **NON-COMPLIANT**

Procedure COMPLIANT

COMPLIANT

COMPLIANT

Competition Policy NOT APPLICABLE









