FY 2023 Performance-Based Bonus Scorecard

PUBLIC ATTORNEY'S OFFICE

ELIGIBLE Eligible personnel of PAO are entitled to 48.75% of monthly basic salary	PERFORMANCE RESULTS Achieved 83.33% (5 out of 6) Congress-approv ed performance targets for FY 2023.	PROCESS RESULTS No substantial improvement in ease of transaction in both external core and internal services.	FINANCIAL RESULTS Achieved 100% Disbursement BUR.	CITIZEN/CLIENT SATISFACTION RESULTS Achieved 100% resolution and 100% compliance of #8888 and CCB complaints.
15 Total score	4 SCORE	1 SCORE	5 SCORE	5 score
75 TOTAL POINTS	20 POINTS	5 POINTS	25 POINTS	25 POINTS
AGENCY ACCOUNTABILITY REQUIREMENTS				
Transparency Seal	PhilGEPS Posting COMPLIANT	Sustained Compliance to Audit Findings COMPLIANT	Client Satisfaction Measurement COMPLIANT	Committee on Anti-Red Tape COMPLIANT
FY 2023 APP Non-CSE NON-COMPLIANT	FY 2024 Indicative APP Non-CSE COMPLIANT	FY 2024 APP-CSE COMPLIANT	FY 2022 APCPI COMPLIANT	Early Procurement Activities COMPLIANT
ISO-QMS Certification COMPLIANT	SALN Review and Compliance Procedure COMPLIANT	Report on Digitization COMPLIANT	Compliance with Freedom of Information COMPLIANT	Compliance with National Competition Policy NOT APPLICABLE

Inter-Agency Task Force on the Harmonization of National Government Performance Monitoring, Information and Reporting Systems