

NEWS AND INFORMATION BUREAU

ELIGIBLE Eligible personnel of NIB are entitled to 45.5% of monthly basic salary	 PERFORMANCE RESULTS Achieved 83.33% (5 out of 6) Congress-approved performance targets for FY 2023.	 PROCESS RESULTS Achieved substantial improvements to ease transaction in internal service	 FINANCIAL RESULTS Achieved 97.64% Disbursement BUR.	 CITIZEN/CLIENT SATISFACTION RESULTS Achieved 100% resolution and 0% compliance of #8888 complaints; and no CCB complaints received.
14 TOTAL SCORE	4 SCORE	2 SCORE	5 SCORE	3 SCORE
70 TOTAL POINTS	20 POINTS	10 POINTS	25 POINTS	15 POINTS

AGENCY ACCOUNTABILITY REQUIREMENTS

Transparency Seal COMPLIANT	PhilGEPS Posting COMPLIANT	Sustained Compliance to Audit Findings COMPLIANT	Client Satisfaction Measurement COMPLIANT	Committee on Anti-Red Tape NON-COMPLIANT
FY 2023 APP Non-CSE COMPLIANT	FY 2024 Indicative APP Non-CSE COMPLIANT	FY 2024 APP-CSE NON-COMPLIANT	FY 2022 APCPI COMPLIANT	Early Procurement Activities NON-COMPLIANT
ISO-QMS Certification COMPLIANT	SALN Review and Compliance Procedure COMPLIANT	Report on Digitization COMPLIANT	Compliance with Freedom of Information COMPLIANT	Compliance with National Competition Policy NOT APPLICABLE

