# NATIONAL POLICE COMMISSION

## **ELIGIBLE**

Eligible personnel of NAPOLCOM are entitled to 45.5% of monthly basic salary



### **PERFORMANCE RESULTS**

Achieved 80% (12 out of 15) Congress-approv ed performance targets for FY 2023.



## **RESULTS**

No Substantial Improvement in Ease of Transaction in both external core and internal services



#### **FINANCIAL RESULTS**

Achieved 99.25% Disbursement BUR.

CITIZEN/CLIENT SATISFACTION **RESULTS** Achieved 100% resolution and 93.67% compliance of #8888 complaints; and no CCB complaints

received.

**TOTAL SCORE** 

**SCORE** 

**SCORE** 

**SCORE** 

**SCORE** 

**TOTAL POINTS** 

**POINTS** 

**POINTS** 

**POINTS** 

**POINTS** 

## AGENCY ACCOUNTABILITY REQUIREMENTS

Transparency Seal

COMPLIANT

PhilGEPS Posting

COMPLIANT

Sustained Compliance to Audit **Findings** 

COMPLIANT

Client Satisfaction Measurement

NON-COMPLIANT

Committee on Anti-Red Tape

FY 2023 APP Non-CSE

NON-COMPLIANT

ISO-OMS Certification

COMPLIANT

FY 2024 Indicative APP Non-CSE

**COMPLIANT** 

SALN Review and Compliance Procedure

**COMPLIANT** 

FY 2024 APP-CSE

**COMPLIANT** 

Report on Digitization

**COMPLIANT** 

FY 2022 APCPI

**COMPLIANT** Compliance with

Freedom of Information

**COMPLIANT** 

NON-COMPLIANT

**Early Procurement** Activities

**NON-COMPLIANT** 

Compliance with National **Competition Policy** 

**NOT APPLICABLE** 









