

# GOVERNMENT ARSENAL

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| <p><b>ELIGIBLE</b></p> <p>Eligible personnel of GA are entitled to 45.5% of monthly basic salary</p> | <p><b>PERFORMANCE RESULTS</b></p> <p>Achieved 100% (3 out of 3) Congress-approved performance targets for FY 2023.</p> | <p><b>PROCESS RESULTS</b></p> <p>No substantial improvement in ease of transaction in both external core and internal services</p> | <p><b>FINANCIAL RESULTS</b></p> <p>Achieved 74.01% Disbursement BUR.</p> | <p><b>CITIZEN/CLIENT SATISFACTION RESULTS</b></p> <p>Achieved 100% resolution and 36.36% compliance of #8888 complaints; and 100% resolution and compliance of CCB complaints.</p> |
| <p><b>14</b></p> <p>TOTAL SCORE</p>  | <p><b>5</b></p> <p>SCORE</p>   | <p><b>1</b></p> <p>SCORE</p>   | <p><b>4</b></p> <p>SCORE</p>   | <p><b>4</b></p> <p>SCORE</p>   |
| <p><b>70</b></p> <p>TOTAL POINTS</p>   | <p><b>25</b></p> <p>POINTS</p>   | <p><b>5</b></p> <p>POINTS</p>  | <p><b>20</b></p> <p>POINTS</p>   | <p><b>20</b></p> <p>POINTS</p>   |

## AGENCY ACCOUNTABILITY REQUIREMENTS

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|---|--|--|--|--|
| <p>Transparency Seal</p> <p>COMPLIANT</p>     | <p>PhilGEPS Posting</p> <p>NON-COMPLIANT</p>                 | <p>Sustained Compliance to Audit Findings</p> <p>COMPLIANT</p> | <p>Client Satisfaction Measurement</p> <p>COMPLIANT</p>        | <p>Committee on Anti-Red Tape</p> <p>NON-COMPLIANT</p>                   |
| <p>FY 2023 APP Non-CSE</p> <p>COMPLIANT</p>   | <p>FY 2024 Indicative APP Non-CSE</p> <p>COMPLIANT</p>       | <p>FY 2024 APP-CSE</p> <p>COMPLIANT</p>                        | <p>FY 2022 APCPI</p> <p>COMPLIANT</p>                          | <p>Early Procurement Activities</p> <p>NON-COMPLIANT</p>                 |
| <p>ISO-QMS Certification</p> <p>COMPLIANT</p> | <p>SALN Review and Compliance Procedure</p> <p>COMPLIANT</p> | <p>Report on Digitization</p> <p>COMPLIANT</p>                 | <p>Compliance with Freedom of Information</p> <p>COMPLIANT</p> | <p>Compliance with National Competition Policy</p> <p>NOT APPLICABLE</p> |

