FY 2023 Performance-Based Bonus Scorecard

## FERTILIZER AND PESTICIDE AUTHORITY

ELIGIBLE Eligible personnel of FPA are entitled to 55.25% of monthly basic salary	PERFORMANCE RESULTS Achieved 75% (3 out of 4) Congress-approv ed performance targets for FY 2023.	<b>PROCESS</b> <b>RESULTS</b> Achieved substantial improvements to ease transaction in priority core service (external) and internal service.	Financial RESULTS Achieved 98.30% Disbursement BUR.	CITIZEN/CLIENT SATISFACTION RESULTS Achieved 85.71% resolution and 57.14% compliance of #8888 complaints; and no CCB complaints received.
17 TOTAL SCORE	3 SCORE	5 SCORE	5 SCORE	4 SCORE
<b>85</b> Total points	15 POINTS	25 points	25 points	20 POINTS
AGENCY ACCOUNTABILITY REQUIREMENTS				
Transparency Seal COMPLIANT	PhilGEPS Posting COMPLIANT	Sustained Compliance to Audit Findings COMPLIANT	Client Satisfaction Measurement NON-COMPLIANT	Committee on Anti-Red Tape COMPLIANT
FY 2023 APP Non-CSE COMPLIANT	FY 2024 Indicative APP Non-CSE COMPLIANT	FY 2024 APP-CSE COMPLIANT	FY 2022 APCPI COMPLIANT	Early Procurement Activities NON-COMPLIANT
ISO-QMS Certification COMPLIANT	SALN Review and Compliance Procedure COMPLIANT	Report on Digitization COMPLIANT	Compliance with Freedom of Information COMPLIANT	Compliance with National Competition Policy COMPLIANT

Inter-Agency Task Force on the Harmonization of National Government Performance Monitoring, Information and Reporting Systems