





ENVIRONMENTAL MANAGEMENT BUREAU

ELIGIBLE Eligible personnel of EMB are entitled to 45.5% of monthly basic salary	 PERFORMANCE RESULTS Achieved 100% (12 out of 12) Congress-approved performance targets for FY 2023.	 PROCESS RESULTS No Substantial Improvement in Ease of Transaction in both external core and internal services	 FINANCIAL RESULTS Achieved 89.65% Disbursement BUR.	 CITIZEN/CLIENT SATISFACTION RESULTS Achieved 86.90% resolution and 53.57% compliance of #8888 complaints; and 50% resolution and 0% compliance of CCB complaints received
14 TOTAL SCORE	5 SCORE	1 SCORE	5 SCORE	3 SCORE
70 TOTAL POINTS	25 POINTS	5 POINTS	25 POINTS	15 POINTS

AGENCY ACCOUNTABILITY REQUIREMENTS

Transparency Seal COMPLIANT	PhilGEPS Posting NON-COMPLIANT	Sustained Compliance to Audit Findings COMPLIANT	Client Satisfaction Measurement COMPLIANT	Committee on Anti-Red Tape NON-COMPLIANT
FY 2023 APP Non-CSE COMPLIANT WITH ISOLATION	FY 2024 Indicative APP Non-CSE COMPLIANT	FY 2024 APP-CSE COMPLIANT	FY 2022 APCPI COMPLIANT	Early Procurement Activities COMPLIANT WITH ISOLATION
ISO-QMS Certification COMPLIANT	SALN Review and Compliance Procedure COMPLIANT	Report on Digitization COMPLIANT	Compliance with Freedom of Information COMPLIANT	Compliance with National Competition Policy NOT APPLICABLE

