





DEPARTMENT OF THE INTERIOR AND LOCAL GOVERNMENT - OFFICE OF THE SECRETARY

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| <p>ELIGIBLE</p> <p>Eligible personnel of DILG-OSEC are entitled to 48.75% of monthly basic salary</p> | <p> PERFORMANCE RESULTS</p> <p>Achieved 100% (6 out of 6) Congress-approved performance targets for FY 2023.</p> | <p> PROCESS RESULTS</p> <p>No substantial improvement in ease of transaction in both external core and internal services</p> | <p> FINANCIAL RESULTS</p> <p>Achieved 96.28% Disbursement BUR.</p> | <p> CITIZEN/CLIENT SATISFACTION RESULTS</p> <p>Achieved 100% resolution and 67.67% compliance of CCB complaints; and no #8888 complaints received.</p> |
| <p>15</p> <p>TOTAL SCORE</p> | <p>5</p> <p>SCORE</p> | <p>1</p> <p>SCORE</p> | <p>5</p> <p>SCORE</p> | <p>4</p> <p>SCORE</p> |
| <p>75</p> <p>TOTAL POINTS</p> | <p>25</p> <p>POINTS</p> | <p>5</p> <p>POINTS</p> | <p>25</p> <p>POINTS</p> | <p>20</p> <p>POINTS</p> |

AGENCY ACCOUNTABILITY REQUIREMENTS

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| <p>Transparency Seal</p> <p>NON-COMPLIANT</p> | <p>PhilGEPS Posting</p> <p>NON-COMPLIANT</p> | <p>Sustained Compliance to Audit Findings</p> <p>COMPLIANT</p> | <p>Client Satisfaction Measurement</p> <p>COMPLIANT</p> | <p>Committee on Anti-Red Tape</p> <p>COMPLIANT</p> |
| <p>FY 2023 APP Non-CSE</p> <p>NON-COMPLIANT</p> | <p>FY 2024 Indicative APP Non-CSE</p> <p>COMPLIANT</p> | <p>FY 2024 APP-CSE</p> <p>COMPLIANT</p> | <p>FY 2022 APCPI</p> <p>COMPLIANT</p> | <p>Early Procurement Activities</p> <p>NON-COMPLIANT</p> |
| <p>ISO-QMS Certification</p> <p>COMPLIANT</p> | <p>SALN Review and Compliance Procedure</p> <p>COMPLIANT</p> | <p>Report on Digitization</p> <p>COMPLIANT</p> | <p>Compliance with Freedom of Information</p> <p>COMPLIANT</p> | <p>Compliance with National Competition Policy</p> <p>COMPLIANT</p> |

