





DEPARTMENT OF INFORMATION AND COMMUNICATIONS TECHNOLOGY - OFFICE OF THE SECRETARY

<p>NOT ELIGIBLE</p> <p>The DICT-OSEC achieved 30 points and is Not Eligible for the grant of FY 2023 PBB.</p>	<p> PERFORMANCE RESULTS</p> <p>Achieved 45% (9 out of 20) Congress-approved performance targets for FY 2023.</p>	<p> PROCESS RESULTS</p> <p>No Substantial improvement in ease of transaction in both external core and internal services</p>	<p> FINANCIAL RESULTS</p> <p>Achieved 31.63% Disbursement BUR.</p>	<p> CITIZEN/CLIENT SATISFACTION RESULTS</p> <p>Achieved 100% resolution and 23.83% compliance of #8888 complaints; and 100% resolution and 33.33% compliance of CCB complaints.</p>
<p>6</p> <p>TOTAL SCORE</p>	<p>1</p> <p>SCORE</p>	<p>1</p> <p>SCORE</p>	<p>1</p> <p>SCORE</p>	<p>3</p> <p>SCORE</p>
<p>30</p> <p>TOTAL POINTS</p>	<p>5</p> <p>POINTS</p>	<p>5</p> <p>POINTS</p>	<p>5</p> <p>POINTS</p>	<p>15</p> <p>POINTS</p>

AGENCY ACCOUNTABILITY REQUIREMENTS

<p>Transparency Seal</p> <p>COMPLIANT</p>	<p>PhilGEPS Posting</p> <p>NON-COMPLIANT</p>	<p>Sustained Compliance to Audit Findings</p> <p>NON-COMPLIANT</p>	<p>Client Satisfaction Measurement</p> <p>NON-COMPLIANT</p>	<p>Committee on Anti-Red Tape</p> <p>NON-COMPLIANT</p>
<p>FY 2023 APP Non-CSE</p> <p>NON-COMPLIANT</p>	<p>FY 2024 Indicative APP Non-CSE</p> <p>COMPLIANT</p>	<p>FY 2024 APP-CSE</p> <p>COMPLIANT</p>	<p>FY 2022 APCPI</p> <p>COMPLIANT</p>	<p>Early Procurement Activities</p> <p>NON-COMPLIANT</p>
<p>ISO-QMS Certification</p> <p>NON-COMPLIANT</p>	<p>SALN Review and Compliance Procedure</p> <p>COMPLIANT</p>	<p>Report on Digitization</p> <p>NON-COMPLIANT</p>	<p>Compliance with Freedom of Information</p> <p>COMPLIANT</p>	<p>Compliance with National Competition Policy</p> <p>NON-COMPLIANT</p>

