

DEPARTMENT OF ENVIRONMENT AND NATURAL RESOURCES OFFICE OF THE SECRETARY

ELIGIBLE Eligible personnel of DENR-OSEC are entitled to 52% of monthly basic salary	 PERFORMANCE RESULTS Achieved 89.47% (17 out of 19) Congress-approved performance targets for FY 2023.	 PROCESS RESULTS Achieved substantial improvements to ease transaction in external service only	 FINANCIAL RESULTS Achieved 90.94% Disbursement BUR.	 CITIZEN/CLIENT SATISFACTION RESULTS Achieved 97.37% resolution and 57.89% compliance of #8888 complaints; and 100% resolution and 81.25% compliance of CCB complaints.
16 TOTAL SCORE	4 SCORE	3 SCORE	5 SCORE	4 SCORE
80 TOTAL POINTS	20 POINTS	15 POINTS	25 POINTS	20 POINTS

AGENCY ACCOUNTABILITY REQUIREMENTS

Transparency Seal COMPLIANT	PhilGEPS Posting NON-COMPLIANT	Sustained Compliance to Audit Findings COMPLIANT	Client Satisfaction Measurement COMPLIANT	Committee on Anti-Red Tape NON-COMPLIANT
FY 2023 APP Non-CSE COMPLIANT WITH ISOLATION	FY 2024 Indicative APP Non-CSE COMPLIANT	FY 2024 APP-CSE COMPLIANT	FY 2022 APCPI COMPLIANT	Early Procurement Activities COMPLIANT WITH ISOLATION
ISO-QMS Certification COMPLIANT	SALN Review and Compliance Procedure COMPLIANT	Report on Digitization COMPLIANT	Compliance with Freedom of Information COMPLIANT	Compliance with National Competition Policy COMPLIANT

