

FY 2023 Performance-Based Bonus Scorecard
COMMISSION ON AUDIT

ELIGIBLE Eligible personnel of COA are entitled to 58.5% of monthly basic salary	PERFORMANCE RESULTS Achieved 92.50% (37 out of 40) Congress-approved performance targets for FY 2023.	PROCESS RESULTS The COA is exempted from the Process Results criterion.	FINANCIAL RESULTS Achieved 98.54% Disbursement BUR.	CITIZEN/CLIENT SATISFACTION RESULTS Achieved 100% resolution and 89.74% compliance of #8888 complaints; and 100% resolution and compliance of CCB complaints.
13 TOTAL SCORE	4 SCORE	EXEMPTED	5 SCORE	4 SCORE
65 TOTAL POINTS	20 POINTS	EXEMPTED	25 POINTS	20 POINTS

AGENCY ACCOUNTABILITY REQUIREMENTS

Transparency Seal COMPLIANT	PhilGEPS Posting COMPLIANT	Sustained Compliance to Audit Findings COMPLIANT	Client Satisfaction Measurement NOT APPLICABLE	Committee on Anti-Red Tape NOT APPLICABLE
FY 2023 APP Non-CSE COMPLIANT WITH ISOLATION	FY 2024 Indicative APP Non-CSE COMPLIANT	FY 2024 APP-CSE COMPLIANT	FY 2022 APCPI COMPLIANT	Early Procurement Activities COMPLIANT WITH ISOLATION
ISO-QMS Certification COMPLIANT	SALN Review and Compliance Procedure COMPLIANT	Report on Digitization COMPLIANT	Compliance with Freedom of Information NOT APPLICABLE	Compliance with National Competition Policy NOT APPLICABLE

