





## COMMISSION ON AUDIT

<b>ELIGIBLE</b>  Eligible personnel of COA are entitled to 58.5% of monthly basic salary	 <b>PERFORMANCE RESULTS</b>  Achieved 92.50% (37 out of 40) Congress-approved performance targets for FY 2023.	 <b>PROCESS RESULTS</b>  The COA is exempted from the Process Results criterion.	 <b>FINANCIAL RESULTS</b>  Achieved 98.54% Disbursement BUR.	 <b>CITIZEN/CLIENT SATISFACTION RESULTS</b>  Achieved 100% resolution and 89.74% compliance of #8888 complaints; and 100% resolution and compliance of CCB complaints.
<b>13</b> TOTAL SCORE	<b>4</b> SCORE	EXEMPTED	<b>5</b> SCORE	<b>4</b> SCORE
<b>65</b> TOTAL POINTS	<b>20</b> POINTS	EXEMPTED	<b>25</b> POINTS	<b>20</b> POINTS

## AGENCY ACCOUNTABILITY REQUIREMENTS

Transparency Seal COMPLIANT	PhilGEPS Posting COMPLIANT	Sustained Compliance to Audit Findings COMPLIANT	Client Satisfaction Measurement NOT APPLICABLE	Committee on Anti-Red Tape NOT APPLICABLE
FY 2023 APP Non-CSE COMPLIANT WITH ISOLATION	FY 2024 Indicative APP Non-CSE COMPLIANT	FY 2024 APP-CSE COMPLIANT	FY 2022 APCPI COMPLIANT	Early Procurement Activities COMPLIANT WITH ISOLATION
ISO-QMS Certification COMPLIANT	SALN Review and Compliance Procedure COMPLIANT	Report on Digitization COMPLIANT	Compliance with Freedom of Information NOT APPLICABLE	Compliance with National Competition Policy NOT APPLICABLE

