





# CAGAYAN ECONOMIC ZONE AUTHORITY

|   |  |  |   |  |                                |
|---|--|--|---|--|--------------------------------|
| <p><b>NOT ELIGIBLE</b></p> <p>The CEZA achieved 40 points and is Not Eligible for the grant of FY 2023 PBB.</p> |  <p><b>PERFORMANCE RESULTS</b></p> <p>Achieved 33.33% (2 out of 6) Congress-approved performance targets for FY 2023.</p> |  <p><b>PROCESS RESULTS</b></p> <p>No Substantial improvement in ease of transaction in both external core and internal services</p> |  <p><b>FINANCIAL RESULTS</b></p> <p>Achieved 31% Disbursement BUR.</p> |  <p><b>CITIZEN/CLIENT SATISFACTION RESULTS</b></p> <p>Achieved 100% resolution and compliance of #8888 complaints; and no CCB complaints.</p> |                                |
|   | <p><b>8</b></p> <p>TOTAL SCORE</p>   | <p><b>1</b></p> <p>SCORE</p>   | <p><b>1</b></p> <p>SCORE</p>  | <p><b>1</b></p> <p>SCORE</p>   | <p><b>5</b></p> <p>SCORE</p>   |
|   | <p><b>40</b></p> <p>TOTAL POINTS</p>   | <p><b>5</b></p> <p>POINTS</p>  | <p><b>5</b></p> <p>POINTS</p>   | <p><b>5</b></p> <p>POINTS</p>  | <p><b>25</b></p> <p>POINTS</p> |

## AGENCY ACCOUNTABILITY REQUIREMENTS

|  |   |   |   |  |
|--|---|---|---|--|
| <p>Transparency Seal</p> <p><b>NON-COMPLIANT</b></p> | <p>PhilGEPS Posting</p> <p><b>COMPLIANT</b></p>                     | <p>Sustained Compliance to Audit Findings</p> <p><b>COMPLIANT</b></p> | <p>Client Satisfaction Measurement</p> <p><b>COMPLIANT</b></p>        | <p>Committee on Anti-Red Tape</p> <p><b>NON-COMPLIANT</b></p>              |
| <p>FY 2023 APP Non-CSE</p> <p><b>COMPLIANT</b></p>   | <p>FY 2024 Indicative APP Non-CSE</p> <p><b>COMPLIANT</b></p>       | <p>FY 2024 APP-CSE</p> <p><b>COMPLIANT</b></p>                        | <p>FY 2022 APCPI</p> <p><b>NON-COMPLIANT</b></p>                      | <p>Early Procurement Activities</p> <p><b>NON-COMPLIANT</b></p>            |
| <p>ISO-QMS Certification</p> <p><b>COMPLIANT</b></p> | <p>SALN Review and Compliance Procedure</p> <p><b>COMPLIANT</b></p> | <p>Report on Digitization</p> <p><b>COMPLIANT</b></p>                 | <p>Compliance with Freedom of Information</p> <p><b>COMPLIANT</b></p> | <p>Compliance with National Competition Policy</p> <p><b>COMPLIANT</b></p> |

