COOPERATIVE DEVELOPMENT AUTHORITY

ELIGIBLE

Eligible personnel of CDA are entitled to 58.5% of monthly basic salary



PERFORMANCE **RESULTS**

Achieved 100% (12 out of 12) Congress-approv ed performance targets for FY 2023



RESULTS

Achieved substantial improvements to ease transaction in priority core service (external) and internal service.



FINANCIAL RESULTS

Achieved 93.84% Disbursement BUR.

CITIZEN/CLIENT SATISFACTION **RESULTS** Achieved 100 % resolution and 43.48% compliance of #8888 complaints; and 100% resolution and 50% compliance of CCB complaints.

TOTAL SCORE

SCORE

SCORE

SCORE

TOTAL POINTS

POINTS

POINTS

POINTS

POINTS

AGENCY ACCOUNTABILITY REQUIREMENTS

Transparency Seal

COMPLIANT

PhilGEPS Posting **COMPLIANT**

Sustained Compliance to Audit **Findings**

COMPLIANT

Client Satisfaction Measurement COMPLIANT

Committee on Anti-Red Tape

FY 2023 APP Non-CSE

FY 2024 Indicative APP Non-CSE

FY 2024 APP-CSE

COMPLIANT

COMPLIANT

COMPLIANT

FY 2022 APCPI **COMPLIANT**

Early Procurement Activities

COMPLIANT

NON-COMPLIANT

ISO-QMS

Certification

SALN Review and Compliance Procedure

Report on Digitization Compliance with Freedom of Information

Compliance with National

COMPLIANT

COMPLIANT

COMPLIANT

COMPLIANT

Competition Policy **NOT APPLICABLE**









