

BUREAU OF COMMUNICATIONS SERVICES

ELIGIBLE Eligible personnel of BCS are entitled to 55.25% of monthly basic salary	 PERFORMANCE RESULTS Achieved 100% (4 out of 4) Congress-approved performance targets for FY 2023.	 PROCESS RESULTS Achieved substantial improvements to ease transaction in internal services	 FINANCIAL RESULTS Achieved 99.94% Disbursement BUR.	 CITIZEN/CLIENT SATISFACTION RESULTS Achieved 100% resolution and compliance of #8888 complaints; and no CCB complaints received.
17 TOTAL SCORE	5 SCORE	2 SCORE	5 SCORE	5 SCORE
85 TOTAL POINTS	25 POINTS	10 POINTS	25 POINTS	25 POINTS

AGENCY ACCOUNTABILITY REQUIREMENTS

Transparency Seal COMPLIANT	PhilGEPS Posting COMPLIANT	Sustained Compliance to Audit Findings COMPLIANT	Client Satisfaction Measurement COMPLIANT	Committee on Anti-Red Tape COMPLIANT
FY 2023 APP Non-CSE COMPLIANT	FY 2024 Indicative APP Non-CSE COMPLIANT	FY 2024 APP-CSE COMPLIANT	FY 2022 APCPI COMPLIANT	Early Procurement Activities COMPLIANT
ISO-QMS Certification COMPLIANT	SALN Review and Compliance Procedure COMPLIANT	Report on Digitization COMPLIANT	Compliance with Freedom of Information COMPLIANT	Compliance with National Competition Policy NOT APPLICABLE

