





# BUREAU OF BROADCAST SERVICES

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|--|--|---|--|--|
| <p><b>ELIGIBLE</b></p> <p>Eligible personnel of BBS are entitled to 61.75% of monthly basic salary</p> | <p><br/><b>PERFORMANCE RESULTS</b></p> <p>Achieved 100% (3 out of 3) Congress-approved performance targets for FY 2023.</p> | <p><br/><b>PROCESS RESULTS</b></p> <p>Achieved substantial improvements to ease transaction in priority core service (External) and internal service</p> | <p><br/><b>FINANCIAL RESULTS</b></p> <p>Achieved 96.45% Disbursement BUR.</p> | <p><br/><b>CITIZEN/CLIENT SATISFACTION RESULTS</b></p> <p>Achieved 100% resolution and 62.50% compliance of #8888 complaints; and 100% resolution and compliance of CCB complaints.</p> |
| <p><b>19</b></p> <p>TOTAL SCORE</p>  | <p><b>5</b></p> <p>SCORE</p>   | <p><b>5</b></p> <p>SCORE</p>  | <p><b>5</b></p> <p>SCORE</p>   | <p><b>4</b></p> <p>SCORE</p>   |
| <p><b>95</b></p> <p>TOTAL POINTS</p>   | <p><b>25</b></p> <p>POINTS</p>   | <p><b>25</b></p> <p>POINTS</p>  | <p><b>25</b></p> <p>POINTS</p>   | <p><b>20</b></p> <p>POINTS</p>   |

## AGENCY ACCOUNTABILITY REQUIREMENTS

|   |  |  |  |  |
|---|--|--|--|--|
| <p>Transparency Seal</p> <p>COMPLIANT</p>         | <p>PhilGEPS Posting</p> <p>NON-COMPLIANT</p>                 | <p>Sustained Compliance to Audit Findings</p> <p>COMPLIANT</p> | <p>Client Satisfaction Measurement</p> <p>COMPLIANT</p>        | <p>Committee on Anti-Red Tape</p> <p>COMPLIANT</p>                       |
| <p>FY 2023 APP Non-CSE</p> <p>NON-COMPLIANT</p>   | <p>FY 2024 Indicative APP Non-CSE</p> <p>COMPLIANT</p>       | <p>FY 2024 APP-CSE</p> <p>COMPLIANT</p>                        | <p>FY 2022 APCPI</p> <p>NON-COMPLIANT</p>                      | <p>Early Procurement Activities</p> <p>COMPLIANT</p>                     |
| <p>ISO-QMS Certification</p> <p>NON-COMPLIANT</p> | <p>SALN Review and Compliance Procedure</p> <p>COMPLIANT</p> | <p>Report on Digitization</p> <p>COMPLIANT</p>                 | <p>Compliance with Freedom of Information</p> <p>COMPLIANT</p> | <p>Compliance with National Competition Policy</p> <p>NOT APPLICABLE</p> |

