ANTI-RED TAPE AUTHORITY

ELIGIBLE

Eligible personnel of ARTA are entitled to 61.75% of monthly basic salary



PERFORMANCE RESULTS

Achieved 100% (6 out of 6) Congress-approv ed performance targets for FY 2023.



PROCESS RESULTS

Achieved substantial improvements to ease transaction in priority core service (external) and internal service.



FINANCIAL RESULTS

Achieved 85% Disbursement BUR. CITIZEN/CLIENT
SATISFACTION
RESULTS
Achieved 100%
resolution and
compliance of
#8888
complaints; and
100% resolution
and 95.83%
compliance of
CCB complaints.

19
TOTAL SCORE

5

SCORE

5

5 SCORE 4 SCORE

95
TOTAL POINTS

25
POINTS

25
POINTS

SCORE

25
POINTS

20
POINTS

AGENCY ACCOUNTABILITY REQUIREMENTS

Transparency Seal

NON-COMPLIANT

PhilGEPS Posting

COMPLIANT COMPLIANT

Client Satisfaction Measurement

FY 2022 APCPI

COMPLIANT

Committee on Anti-Red Tape

COMPLIANT

FY 2023 APP Non-CSE

COMPLIANT

FY 2024 Indicative APP Non-CSE

COMPLIANT COMPLIANT

FY 2024 APP-CSE

Sustained

Compliance to Audit

Findings

Early Procurement Activities

NON-COMPLIANT

NON-COMPLIANT

ISO-QMS Certification

NON-COMPLIANT

SALN Review and Compliance Procedure

COMPLIANT

Report on Digitization

COMPLIANT

Compliance with Freedom of Information

COMPLIANT

Compliance with National Competition Policy

NOT APPLICABLE









