





FY 2022 Performance-Based Bonus Scorecard

# TOLL REGULATORY BOARD

<p><b>NOT ELIGIBLE</b></p> <p>The TRB achieved 55 points and is Not Eligible for the grant of FY 2022 PBB.</p>	 <p><b>PERFORMANCE RESULTS</b></p> <p>Achieved 61.54% (4 out of 6) Congress-approved performance targets for FY 2022; deficiencies due to uncontrollable factors</p>	 <p><b>PROCESS RESULTS</b></p> <p>No substantial improvement in both external and internal services</p>	 <p><b>FINANCIAL RESULTS</b></p> <p>Achieved 99.32% Disbursement BUR</p>	 <p><b>CITIZEN/CLIENT SATISFACTION RESULTS</b></p> <p>Achieved 99.67% satisfaction rate; 65% resolution and 0% compliance for #8888; and no complaints received for CCB</p>
	<p><b>11</b></p> <p>TOTAL SCORE</p>	<p><b>2</b></p> <p>SCORE</p>	<p><b>1</b></p> <p>SCORE</p>	<p><b>5</b></p> <p>SCORE</p>

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<p><b>55</b></p> <p>TOTAL POINTS</p>	<p><b>10</b></p> <p>POINTS</p>	<p><b>5</b></p> <p>POINTS</p>	<p><b>25</b></p> <p>POINTS</p>	<p><b>15</b></p> <p>POINTS</p>
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Legend: 1 SCORE = 5 POINTS    2 SCORE = 10 POINTS    3 SCORE = 15 POINTS    4 SCORE = 20 POINTS    5 SCORE = 25 POINTS

## Compliant in 8 out of 11 Agency Accountability Requirements

<p>Transparency Seal</p> <p>COMPLIANT</p>	<p>PhilGEPS Posting</p> <p>COMPLIANT</p>	<p>Designation of the Agency's Committee on Anti-Red Tape</p> <p>COMPLIANT</p>	<p>Sustained Compliance to Audit Findings</p> <p>COMPLIANT</p>	<p>Submission and review of SALN</p> <p>COMPLIANT</p>	<p>Freedom of Information (FOI)</p> <p>COMPLIANT</p>
<p>FY 2022 APP Non-Common Use Supplies and Equipment (APP non-CSE)</p> <p>COMPLIANT</p>	<p>Posting of Indicative FY 2023 APP non-CSE</p> <p>NON-COMPLIANT</p>	<p>FY 2023 Annual Procurement Plan-Common Use Supplies and Equipment (APP-CSE)</p> <p>COMPLIANT</p>	<p>FY 2021 Agency Procurement Compliance and Performance Indicators (APCPI)</p> <p>NON-COMPLIANT</p>	<p>Undertaking of Early Procurement Activities (EPA)</p> <p>NON-COMPLIANT</p>	<p>Compliance with the National Competition Policy</p> <p>NOT APPLICABLE</p>

