

FY 2022 Performance-Based Bonus Scorecard

PRESIDENTIAL COMMUNICATIONS OFFICE

<p>NOT ELIGIBLE</p> <p>The PCO achieved 65 points and is Not Eligible for the grant of FY 2022 PBB.</p>	<p>PERFORMANCE RESULTS</p> <p>Achieved 66.67% (2 out of 3) of the Congress-approved performance targets for FY 2022, deficiency due to uncontrollable factor</p>	<p>PROCESS RESULTS</p> <p>Achieved substantial improvements to ease transactions in external service only</p>	<p>FINANCIAL RESULTS</p> <p>Achieved 97.79% Disbursement BUR</p>	<p>CITIZEN/CLIENT SATISFACTION RESULTS</p> <p>Achieved 4.91 satisfaction rate; 86% resolution and 64% compliance rate of #8888 complaints; and 100% resolution and 0% compliance rate of CCB complaints</p>
<p>13</p> <p>TOTAL SCORE</p>	<p>2</p> <p>SCORE</p>	<p>3</p> <p>SCORE</p>	<p>5</p> <p>SCORE</p>	<p>3</p> <p>SCORE</p>
<p>65</p> <p>TOTAL POINTS</p>	<p>10</p> <p>POINTS</p>	<p>15</p> <p>POINTS</p>	<p>25</p> <p>POINTS</p>	<p>15</p> <p>POINTS</p>

Legend: 1 SCORE = 5 POINTS 2 SCORE = 10 POINTS 3 SCORE = 15 POINTS 4 SCORE = 20 POINTS 5 SCORE = 25 POINTS

Compliant in 10 out of 11 Agency Accountability Requirements

<p>Transparency Seal</p> <p>COMPLIANT</p>	<p>PhilGEPS Posting</p> <p>COMPLIANT</p>	<p>Designation of the Agency's Committee on Anti-Red Tape</p> <p>COMPLIANT</p>	<p>Sustained Compliance to Audit Findings</p> <p>COMPLIANT</p>	<p>Submission and review of SALN</p> <p>COMPLIANT</p>	<p>Freedom of Information (FOI)</p> <p>COMPLIANT</p>
<p>FY 2022 APP Non-Common Use Supplies and Equipment (APP non-CSE)</p> <p>COMPLIANT</p>	<p>Posting of Indicative FY 2023 APP non-CSE</p> <p>COMPLIANT</p>	<p>FY 2023 Annual Procurement Plan-Common Use Supplies and Equipment (APP-CSE)</p> <p>COMPLIANT</p>	<p>FY 2021 Agency Procurement Compliance and Performance Indicators (APCPI)</p> <p>NON-COMPLIANT</p>	<p>Undertaking of Early Procurement Activities (EPA)</p> <p>COMPLIANT</p>	<p>Compliance with the National Competition Policy</p> <p>NOT APPLICABLE</p>

