





# PHILIPPINE CHILDREN'S MEDICAL CENTER

<p><b>ELIGIBLE</b></p> <p>Eligible personnel of PCMC are entitled to 61.75% of monthly basic salary.</p>	<p></p> <p><b>PERFORMANCE RESULTS</b></p> <p>Achieved 100% (5 out of 5) of its Congress-approved performance targets for FY 2022</p>	<p></p> <p><b>PROCESS RESULTS</b></p> <p>Achieved substantial improvements to ease transactions in priority core service (external) and internal service</p>	<p></p> <p><b>FINANCIAL RESULTS</b></p> <p>Achieved 94.31% Disbursement BUR</p>	<p></p> <p><b>CITIZEN/CLIENT SATISFACTION RESULTS</b></p> <p>Achieved 98.16% satisfaction rate; 100% resolution and 80.95% compliance rate of #8888 complaints received; and 100% resolution and compliance rate of CCB complaints received</p>	
	<p><b>19</b></p> <p>TOTAL SCORE</p>	<p><b>5</b></p> <p>SCORE</p>	<p><b>5</b></p> <p>SCORE</p>	<p><b>5</b></p> <p>SCORE</p>	<p><b>4</b></p> <p>SCORE</p>
	<p><b>95</b></p> <p>TOTAL POINTS</p>	<p><b>25</b></p> <p>POINTS</p>	<p><b>25</b></p> <p>POINTS</p>	<p><b>25</b></p> <p>POINTS</p>	<p><b>20</b></p> <p>POINTS</p>

Legend: 1 SCORE = 5 POINTS    2 SCORE = 10 POINTS    3 SCORE = 15 POINTS    4 SCORE = 20 POINTS    5 SCORE = 25 POINTS

## Compliant in 11 out of 11 Agency Accountability Requirements

<p>Transparency Seal</p> <p><b>COMPLIANT</b></p>	<p>PhilGEPS Posting</p> <p><b>COMPLIANT</b></p>	<p>Designation of the Agency's Committee on Anti-Red Tape</p> <p><b>COMPLIANT</b></p>	<p>Sustained Compliance to Audit Findings</p> <p><b>COMPLIANT</b></p>	<p>Submission and review of SALN</p> <p><b>COMPLIANT</b></p>	<p>Freedom of Information (FOI)</p> <p><b>COMPLIANT</b></p>
<p>FY 2022 APP Non-Common Use Supplies and Equipment (APP non-CSE)</p> <p><b>COMPLIANT</b></p>	<p>Posting of Indicative FY 2023 APP non-CSE</p> <p><b>COMPLIANT</b></p>	<p>FY 2023 Annual Procurement Plan-Common Use Supplies and Equipment (APP-CSE)</p> <p><b>COMPLIANT</b></p>	<p>FY 2021 Agency Procurement Compliance and Performance Indicators (APCPI)</p> <p><b>COMPLIANT</b></p>	<p>Undertaking of Early Procurement Activities (EPA)</p> <p><b>COMPLIANT</b></p>	<p>Compliance with the National Competition Policy</p> <p><b>NOT APPLICABLE</b></p>

