




FY 2022 Performance-Based Bonus Scorecard  
**OFFICE OF THE CIVIL DEFENSE**

<b>ELIGIBLE</b>  Eligible personnel of OCD are entitled to 58.5% of monthly basic salary.	 <b>PERFORMANCE RESULTS</b>  Achieved 92.31% (12 out of 13) of Congress-approved performance targets for FY 2022; deficiencies due to uncontrollable factors	 <b>PROCESS RESULTS</b>  Achieved substantial improvements to ease transactions in priority core service (external) and internal service	 <b>FINANCIAL RESULTS</b>  Achieved 91.35% Disbursement BUR	 <b>CITIZEN/CLIENT SATISFACTION RESULTS</b>  Achieved 5.46 (very satisfactory) satisfaction rate; 100% resolution and 50% compliance rate of #8888 complaints; and 100% resolution and 0% compliance rate of CCB complaints
	<b>18</b> TOTAL SCORE	<b>4</b> SCORE	<b>5</b> SCORE	<b>5</b> SCORE
<b>90</b> TOTAL POINTS	<b>20</b> POINTS	<b>25</b> POINTS	<b>25</b> POINTS	<b>20</b> POINTS

Legend: 1 SCORE = 5 POINTS    2 SCORE = 10 POINTS    3 SCORE = 15 POINTS    4 SCORE = 20 POINTS    5 SCORE = 25 POINTS

**Compliant in 7 out of 11 Agency Accountability Requirements**

Transparency Seal  <b>COMPLIANT</b>	PhilGEPS Posting*  <b>NON-COMPLIANT</b>	Designation of the Agency's Committee on Anti-Red Tape  <b>COMPLIANT</b>	Sustained Compliance to Audit Findings  <b>COMPLIANT</b>	Submission and review of SALN  <b>COMPLIANT</b>	Freedom of Information (FOI)  <b>COMPLIANT</b>
FY 2022 APP Non-Common Use Supplies and Equipment (APP non-CSE)*  <b>NON-COMPLIANT</b>	Posting of Indicative FY 2023 APP non-CSE  <b>COMPLIANT</b>	FY 2023 Annual Procurement Plan-Common Use Supplies and Equipment (APP-CSE)  <b>COMPLIANT</b>	FY 2021 Agency Procurement Compliance and Performance Indicators (APCPI)*  <b>NON-COMPLIANT</b>	Undertaking of Early Procurement Activities (EPA)*  <b>NON-COMPLIANT</b>	Compliance with the National Competition Policy  <b>NOT APPLICABLE</b>

\*The unit/s most responsible (including its head) for the non-compliance with the Agency Accountability Requirements provided in Section 5.0 of MC 2022-1 will be isolated from the grant of the FY 2022 PBB.

