FY 2022 Performance-Based Bonus Scorecard

INTELLECTUAL PROPERTY OFFICE OF THE **PHILIPPINES**

ELIGIBLE

Eligible personnel of **IPOPHIL** are entitled to 55.25% of monthly basic salary.



PERFORMANCE RESULTS

Achieved 86% (6 out of 7) Congressapproved performance targets for FY 2022; deficiency due to uncontrollable factors



PROCESS RESULTS

Achieved substantial improvements to ease transactions in external service only*



FINANCIAL RESULTS

Achieved 85.92% Disbursement BUR



CITIZEN/CLIENT **SATISFACTION RESULTS**

Achieved 98% satisfaction rate for CCSS; 100% resolution rate and 100% compliance rate for #8888; and 100% resolution rate and 100% compliance rate for CCB complaints

17 TOTAL SCORE

SCORE

SCORE

SCORE

SCORE

85 **TOTAL POINTS**

POINTS

POINTS

25

POINTS

25

POINTS

Legend:

1 SCORE = 5 POINTS

2 SCORE = 10 POINTS

3 SCORE = 15 POINTS

4 SCORE = 20 POINTS

5 SCORE = 25 POINTS

Freedom of

Information

(FOI)**

COMPLIANT

Compliant in 8 out of 11 Agency Accountability Requirements

Transparency Seal

PhilGEPS Posting

COMPLIANT

Anti-Red Tape

Designation of

the Agency's

COMPLIANT

Committee on **Audit Findings** Submission and review of SALN**

> NON-NON-

COMPLIANT

FY 2022 APP Non-Common Use Supplies and Equipment (APP non-CSE)

COMPLIANT

Posting of Indicative FY 2023 APP non-

CSE

COMPLIANT

FY 2023 Annual Procurement Plan-Common Use Supplies and Equipment (APP-CSE)

COMPLIANT

FY 2021 Agency Procurement Compliance and Performance Indicators

Sustained

Compliance to

COMPLIANT

COMPLIANT

(APCPI)

Undertaking of Early Procurement

Activities

(EPA)**

COMPLIANT

NON-

COMPLIANT

Compliance with the National Competition Policy**

NOT **COMPLIANT**

^{**}The unit/s most responsible (including its head) for the non-compliance with the Agency Accountability Requirements provided in Section 5.0 of MC 2022-1 will be isolated from the grant of the FY 2022 PBB.











^{*}The unit/s most responsible (including its head) for the criteria stated in Section 6.1.1 of MC 2022-1 with a performance rating of below 4 will be isolated from the grant of the FY 2022 PBB.