





FY 2022 Performance-Based Bonus Scorecard
DEPARTMENT OF HEALTH
OFFICE OF THE SECRETARY

<p>NOT ELIGIBLE</p> <p>The DOH-OSEC achieved 45 points and is Not Eligible for the grant of FY 2022 PBB.</p>	<p></p> <p>PERFORMANCE RESULTS</p> <p>Achieved 77% (30 out of 39) of its Congress-approved performance targets for FY 2022; failure to meet three (3) indicators due to controllable factors while the other six (6) indicators are due to uncontrollable factors</p>	<p></p> <p>PROCESS RESULTS</p> <p>No substantial improvement in both external and internal services</p>	<p></p> <p>FINANCIAL RESULTS</p> <p>Achieved 79.15% Disbursement BUR</p>	<p></p> <p>CITIZEN/CLIENT SATISFACTION RESULTS</p> <p>Achieved average to high satisfaction rate; 90.42% resolution and 77.54% compliance rate of #8888 complaints; and 100% resolution and 47.62% compliance rate of CCB complaints received</p>	
	<p>9</p> <p>TOTAL SCORE</p>	<p>1</p> <p>SCORE</p>	<p>1</p> <p>SCORE</p>	<p>4</p> <p>SCORE</p>	<p>3</p> <p>SCORE</p>
	<p>45</p> <p>TOTAL POINTS</p>	<p>5</p> <p>POINTS</p>	<p>5</p> <p>POINTS</p>	<p>20</p> <p>POINTS</p>	<p>15</p> <p>POINTS</p>

Legend: 1 SCORE = 5 POINTS 2 SCORE = 10 POINTS 3 SCORE = 15 POINTS 4 SCORE = 20 POINTS 5 SCORE = 25 POINTS

Compliant in 8 out of 12 Agency Accountability Requirements

<p>Transparency Seal</p> <p>COMPLIANT</p>	<p>PhilGEPS Posting</p> <p>NON-COMPLIANT</p>	<p>Designation of the Agency's Committee on Anti-Red Tape</p> <p>COMPLIANT</p>	<p>Sustained Compliance to Audit Findings</p> <p>NON-COMPLIANT</p>	<p>Submission and review of SALN</p> <p>COMPLIANT</p>	<p>Freedom of Information (FOI)</p> <p>COMPLIANT</p>
<p>FY 2022 APP Non-Common Use Supplies and Equipment (APP non-CSE)</p> <p>NON-COMPLIANT</p>	<p>Posting of Indicative FY 2023 APP non-CSE</p> <p>COMPLIANT</p>	<p>FY 2023 Annual Procurement Plan-Common Use Supplies and Equipment (APP-CSE)</p> <p>COMPLIANT</p>	<p>FY 2021 Agency Procurement Compliance and Performance Indicators (APCPI)</p> <p>COMPLIANT</p>	<p>Undertaking of Early Procurement Activities (EPA)</p> <p>NON-COMPLIANT</p>	<p>Compliance with the National Competition Policy</p> <p>COMPLIANT</p>

