

PROFESSIONAL REGULATION COMMISSION

<div>ELIGIBLE</div> <div>Eligible personnel of PRC are entitled to 58.5% of monthly basic salary.</div>	<div></div> <div>PERFORMANCE RESULTS</div> <div>Achieved 81.82% (9 out of 11) Congress-approved performance targets for FY 2022; deficiencies due to uncontrollable factors</div>	<div></div> <div>PROCESS RESULTS</div> <div>Achieved substantial improvements to ease transactions in priority core service (external) and internal service</div>	<div></div> <div>FINANCIAL RESULTS</div> <div>Achieved 89.73% Disbursement BUR</div>	<div></div> <div>CITIZEN/CLIENT SATISFACTION RESULTS</div> <div>Achieved 4.52 satisfaction rate; 100% resolution and 95.08% compliance of #8888 complaints; and 100% resolution and 88.24% compliance of #8888 complaints</div>
<div>18</div> <div>TOTAL SCORE</div>	<div>4</div> <div>SCORE</div>	<div>5</div> <div>SCORE</div>	<div>5</div> <div>SCORE</div>	<div>4</div> <div>SCORE</div>
<div>90</div> <div>TOTAL POINTS</div>	<div>20</div> <div>POINTS</div>	<div>25</div> <div>POINTS</div>	<div>25</div> <div>POINTS</div>	<div>20</div> <div>POINTS</div>

Legend:

1 SCORE = 5 POINTS	2 SCORE = 10 POINTS	3 SCORE = 15 POINTS	4 SCORE = 20 POINTS	5 SCORE = 25 POINTS
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Compliant in 7 out of 11 Agency Accountability Requirements

<div>Transparency Seal</div> <div>COMPLIANT</div>	<div>PhilGEPS Posting**</div> <div>NON-COMPLIANT</div>	<div>Designation of the Agency's Committee on Anti-Red Tape</div> <div>COMPLIANT</div>	<div>Sustained Compliance to Audit Findings</div> <div>COMPLIANT</div>	<div>Submission and review of SALN</div> <div>COMPLIANT</div>	<div>Freedom of Information (FOI)</div> <div>COMPLIANT</div>
<div>FY 2022 APP Non-Common Use Supplies and Equipment (APP non-CSE)**</div> <div>NON-COMPLIANT</div>	<div>Posting of Indicative FY 2023 APP non-CSE</div> <div>COMPLIANT</div>	<div>FY 2023 Annual Procurement Plan-Common Use Supplies and Equipment (APP-CSE)</div> <div>COMPLIANT</div>	<div>FY 2021 Agency Procurement Compliance and Performance Indicators (APCPI)**</div> <div>NON-COMPLIANT</div>	<div>Undertaking of Early Procurement Activities (EPA)**</div> <div>NON-COMPLIANT</div>	<div>Compliance with the National Competition Policy</div> <div>NOT APPLICABLE</div>

\*The unit/s most responsible (including its head) for the criteria stated in Section 3.0 of MC 2022-1 with a performance rating of below 4 will be isolated from the grant of the FY 2022 PBB.

\*\*The unit/s most responsible (including its head) for the non-compliance with the Agency Accountability Requirements provided in Section 5.0 of MC 2022-1 will be isolated from the grant of the FY 2022 PBB.

