

# PRESIDENTIAL COMMISSION FOR THE URBAN POOR

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|---|--|---|---|--|
| <p><b>ELIGIBLE</b></p> <p>Eligible personnel of PCUP are entitled to 58.5% of monthly basic salary.</p> | <p><b>PERFORMANCE RESULTS</b></p> <p>Achieved 100% (5 out of 5) of the Congress-approved performance targets for FY 2022</p> | <p><b>PROCESS RESULTS</b></p> <p>Achieved substantial improvements to ease transaction in priority core service (external) and internal service</p> | <p><b>FINANCIAL RESULTS</b></p> <p>Achieved 98.76% Disbursement BUR</p> | <p><b>CITIZEN/CLIENT SATISFACTION RESULTS</b></p> <p>Achieved 91.16% satisfaction rate; 91% resolution and 38% compliance of #8888 complaints; and 100% resolution and 0% compliance rate of CCB complaints*</p> |
| <p><b>18</b></p> <p>TOTAL SCORE</p>   | <p><b>5</b></p> <p>SCORE</p>   | <p><b>5</b></p> <p>SCORE</p>  | <p><b>5</b></p> <p>SCORE</p>  | <p><b>3</b></p> <p>SCORE</p>   |
| <p><b>90</b></p> <p>TOTAL POINTS</p>  | <p><b>25</b></p> <p>POINTS</p>   | <p><b>25</b></p> <p>POINTS</p>  | <p><b>25</b></p> <p>POINTS</p>  | <p><b>15</b></p> <p>POINTS</p>   |

Legend: 1 SCORE = 5 POINTS    2 SCORE = 10 POINTS    3 SCORE = 15 POINTS    4 SCORE = 20 POINTS    5 SCORE = 25 POINTS

## Compliant in 8 out of 11 Agency Accountability Requirements

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|--|--|--|---|--|---|
| <p>Transparency Seal**</p> <p><b>NON-COMPLIANT</b></p>   | <p>PhilGEPS Posting**</p> <p><b>NON-COMPLIANT</b></p>                    | <p>Designation of the Agency's Committee on Anti-Red Tape</p> <p><b>COMPLIANT</b></p>                      | <p>Sustained Compliance to Audit Findings</p> <p><b>COMPLIANT</b></p>                                   | <p>Submission and review of SALN</p> <p><b>COMPLIANT</b></p>                           | <p>Freedom of Information (FOI)</p> <p><b>COMPLIANT</b></p>                         |
| <p>FY 2022 APP Non-Common Use Supplies and Equipment (APP non-CSE)</p> <p><b>COMPLIANT</b></p> | <p>Posting of Indicative FY 2023 APP non-CSE</p> <p><b>COMPLIANT</b></p> | <p>FY 2023 Annual Procurement Plan-Common Use Supplies and Equipment (APP-CSE)</p> <p><b>COMPLIANT</b></p> | <p>FY 2021 Agency Procurement Compliance and Performance Indicators (APCPI)</p> <p><b>COMPLIANT</b></p> | <p>Undertaking of Early Procurement Activities (EPA)**</p> <p><b>NON-COMPLIANT</b></p> | <p>Compliance with the National Competition Policy</p> <p><b>NOT APPLICABLE</b></p> |

\*The unit/s most responsible (including its head) for the criteria stated in Section 3.0 of MC 2022-1 with a performance rating of below 4 will be isolated from the grant of the FY 2021 PBB.

\*\*The unit/s most responsible (including its head) for the non-compliance with the Agency Accountability Requirements provided in Section 5.0 of MC 2022-1 will be isolated from the grant of the FY 2022 PBB.

