

NATIONAL LABOR RELATIONS COMMISSION

<div>ELIGIBLE</div> <div>Eligible personnel of NLRC are entitled to 61.75% of monthly basic salary.</div>	<div></div> <div>PERFORMANCE RESULTS</div> <div>Achieved 100% (4 out of 4) Congress-approved performance targets for FY 2022</div>	<div></div> <div>PROCESS RESULTS</div> <div>Achieved substantial improvements to ease transaction in priority core service (external) and internal service</div>	<div></div> <div>FINANCIAL RESULTS</div> <div>Achieved 99.86% Disbursement BUR</div>	<div></div> <div>CITIZEN/CLIENT SATISFACTION RESULTS</div> <div>Achieved 4.91 satisfaction rate; 100% resolution and 92.24% compliance of #8888 complaints; and 100% resolution and compliance of CCB complaints</div>
<div>19</div> <div>TOTAL SCORE</div>	<div>5</div> <div>SCORE</div>	<div>5</div> <div>SCORE</div>	<div>5</div> <div>SCORE</div>	<div>4</div> <div>SCORE</div>
<div>95</div> <div>TOTAL POINTS</div>	<div>25</div> <div>POINTS</div>	<div>25</div> <div>POINTS</div>	<div>25</div> <div>POINTS</div>	<div>20</div> <div>POINTS</div>
<div>Legend:</div> <div><div>1 SCORE = 5 POINTS</div><div>2 SCORE = 10 POINTS</div><div>3 SCORE = 15 POINTS</div><div>4 SCORE = 20 POINTS</div><div>5 SCORE = 25 POINTS</div></div>				

Compliant in 11 out of 11 Agency Accountability Requirements

<div>Transparency Seal</div> <div>COMPLIANT</div>	<div>PhilGEPS Posting</div> <div>COMPLIANT</div>	<div>Designation of the Agency's Committee on Anti-Red Tape</div> <div>COMPLIANT</div>	<div>Sustained Compliance to Audit Findings</div> <div>COMPLIANT</div>	<div>Submission and review of SALN</div> <div>COMPLIANT</div>	<div>Freedom of Information (FOI)</div> <div>COMPLIANT</div>
<div>FY 2022 APP Non-Common Use Supplies and Equipment (APP non-CSE)</div> <div>COMPLIANT</div>	<div>Posting of Indicative FY 2023 APP non-CSE</div> <div>COMPLIANT</div>	<div>FY 2023 Annual Procurement Plan-Common Use Supplies and Equipment (APP-CSE)</div> <div>COMPLIANT</div>	<div>FY 2021 Agency Procurement Compliance and Performance Indicators (APCPI)</div> <div>COMPLIANT</div>	<div>Undertaking of Early Procurement Activities (EPA)</div> <div>COMPLIANT</div>	<div>Compliance with the National Competition Policy</div> <div>NOT APPLICABLE</div>

