

DEPARTMENT OF LABOR AND EMPLOYMENT -
OFFICE OF THE SECRETARY

<div>ELIGIBLE</div> <div>Eligible personnel of DOLE-OSEC are entitled to 55.25% of monthly basic salary.</div>	<div></div> <div>PERFORMANCE RESULTS</div> <div>Achieved 94.44% (17 out of 18) Congress-approved performance targets for FY 2022; deficiency due to uncontrollable factor</div>	<div></div> <div>PROCESS RESULTS</div> <div>Achieved substantial improvements to ease transaction in priority core service (external) and internal service</div>	<div></div> <div>FINANCIAL RESULTS</div> <div>Achieved 95.32% Disbursement BUR</div>	<div></div> <div>CITIZEN/CLIENT SATISFACTION RESULTS</div> <div>Achieved 4.85 satisfaction rate; 99.44% resolution and 90.21% compliance of #8888 complaints; and 100% resolution and 71.43% compliance of CCB complaints*</div>
<div>17</div> <div>TOTAL SCORE</div>	<div>4</div> <div>SCORE</div>	<div>5</div> <div>SCORE</div>	<div>5</div> <div>SCORE</div>	<div>3</div> <div>SCORE</div>
<div>85</div> <div>TOTAL POINTS</div>	<div>20</div> <div>POINTS</div>	<div>25</div> <div>POINTS</div>	<div>25</div> <div>POINTS</div>	<div>15</div> <div>POINTS</div>
<div>Legend:</div> <div><div>1 SCORE = 5 POINTS</div><div>2 SCORE = 10 POINTS</div><div>3 SCORE = 15 POINTS</div><div>4 SCORE = 20 POINTS</div><div>5 SCORE = 25 POINTS</div></div>				

Compliant in 9 out of 12 Agency Accountability Requirements

<div>Transparency Seal</div> <div>COMPLIANT</div>	<div>PhilGEPS Posting**</div> <div>NON-COMPLIANT</div>	<div>Designation of the Agency's Committee on Anti-Red Tape</div> <div>COMPLIANT</div>	<div>Sustained Compliance to Audit Findings</div> <div>COMPLIANT</div>	<div>Submission and review of SALN</div> <div>COMPLIANT</div>	<div>Freedom of Information (FOI)</div> <div>COMPLIANT</div>
<div>FY 2022 APP Non-Common Use Supplies and Equipment (APP non-CSE)**</div> <div>NON-COMPLIANT</div>	<div>Posting of Indicative FY 2023 APP non-CSE</div> <div>COMPLIANT</div>	<div>FY 2023 Annual Procurement Plan-Common Use Supplies and Equipment (APP-CSE)</div> <div>COMPLIANT</div>	<div>FY 2021 Agency Procurement Compliance and Performance Indicators (APCPI)</div> <div>COMPLIANT</div>	<div>Undertaking of Early Procurement Activities (EPA)**</div> <div>NON-COMPLIANT</div>	<div>Compliance with the National Competition Policy</div> <div>COMPLIANT</div>

*The unit/s most responsible (including its head) for the criteria stated in Section 3.0 of MC 2022-1 with a performance rating of below 4 will be isolated from the grant of the FY 2022 PBB.

**The unit/s most responsible (including its head) for the non-compliance with the Agency Accountability Requirements provided in Section 5.0 of MC 2022-1 will be isolated from the grant of the FY 2022 PBB.

