

## FY 2021 Performance-Based Bonus Scorecard

# UNIVERSITY OF THE PHILIPPINES SYSTEM

### ELIGIBLE

Eligible personnel of UPS are entitled to 52% of monthly basic salary



### PERFORMANCE RESULTS

Achieved 89.47% (17 out of 19) of the Congress-approved performance targets for FY 2021; failure to meet the targets for 2 indicators are due to uncontrollable factors



### PROCESS RESULTS

Achieved ISO certification or its equivalent certification for less than 80% of frontline services\*



### FINANCIAL RESULTS

Achieved an average of 60.71% Disbursements and Earmarked Income BUR



### CITIZEN/CLIENT SATISFACTION RESULTS

Achieved a 4.72 overall satisfaction rating, with 100% resolution of #8888 complaints and 100% resolution of CCB complaints

# 16

TOTAL SCORE

# 4

SCORE

# 3

SCORE

# 4

SCORE

# 5

SCORE

# 80

TOTAL POINTS

# 20

POINTS

# 15

POINTS

# 20

POINTS

# 25

POINTS

Legend:

1 SCORE = 5 POINTS

2 SCORE = 10 POINTS

3 SCORE = 15 POINTS

4 SCORE = 20 POINTS

5 SCORE = 25 POINTS

## Compliant in 6 out of 11 Agency Accountability Requirements

Transparency Seal

COMPLIANT

PhilGEPS Posting

COMPLIANT

Updating of Citizen's Charter

COMPLIANT

Sustained Compliance to Audit Findings

COMPLIANT

Submission and review of SALN

COMPLIANT

Freedom of Information (FOI)

COMPLIANT

Submission of FY 2022 Annual Procurement Plan - Common Use Supplies and Equipment (APP-CSE)

COMPLIANT

Submission of FY 2021 Annual Procurement Plan - Non-Common Use Supplies and Equipment (APP-non CSE)\*\*

NON-COMPLIANT

Posting of Indicative FY 2022 APP-non CSE

COMPLIANT

Submission of FY 2020 Agency Procurement Compliance and Performance Indicators (APCPI)

COMPLIANT

Undertaking of Early Procurement Activities covering 2022 Procurement Projects

COMPLIANT

\*The unit/s most responsible (including its head) for the criteria stated in Section 3.0 of MC 2021-1 with a performance rating of below 4 will be isolated from the grant of the FY 2021 PBB.

\*\*The unit/s most responsible (including its head) for the non-compliance with the Agency Accountability Requirements provided in Section 5.0 of MC 2021-1 will be isolated from the grant of the FY 2021 PBB.



Inter-Agency Task Force on the Harmonization of National Government Performance Monitoring, Information and Reporting Systems