FY 2021 Performance-Based Bonus Scorecard

WEST VISAYAS STATE UNIVERSITY

ELIGIBLE

Eligible
personnel of
WVSU are
entitled to
45.5% of
monthly basic
salary



PERFORMANCE RESULTS

Achieved 88.89% (16 out of 18) of the Congressapproved performance targets for FY 2021; failure to meet the targets for 2 indicators are due to uncontrollable factors



PROCESS RESULTS

Achieved ISO certification or its equivalent certification for less than 80% of frontline services*



FINANCIAL RESULTS

Achieved an average of 67.78% Disbursements and Earmarked Income BUR



CITIZEN/CLIENT SATISFACTION RESULTS

Achieved a 4.73
overall
satisfaction
rating, with 67%
resolution of
#8888 complaints
and did not
receive
complaints from
the CCB platform*

14
TOTAL SCORE

4 SCORE 3

SCORE

4 SCORE

SCORE

/ U
TOTAL POINTS

20

POINTS

15

POINTS

20

POINTS

15

POINTS

Legend:

1 SCORE = 5 POINTS

2 SCORE = 10 POINTS

3 SCORE = 15 POINTS

4 SCORE = 20 POINTS

5 SCORE = 25 POINTS

Compliant in 11 out of 11 Agency Accountability Requirements

Transparency Seal

COMPLIANT

PhilGEPS Posting

COMPLIANT

Updating of Citizen's Charter

COMPLIANT

Sustained Compliance to Audit Findings

COMPLIANT

Submission and review of SALN

COMPLIANT

Freedom of Information (FOI)

COMPLIANT

Submission of FY 2022 Annual Procurement Plan - Common Use Supplies and Equipment (APP-CSE)

COMPLIANT

Submission of FY 2021 Annual Procurement Plan -Non-Common Use Supplies and Equipment (APP-non CSE)

COMPLIANT

Posting of Indicative FY 2022 APP-non CSE

COMPLIANT

Submission of FY 2020 Agency Procurement Compliance and Performance Indicators (APCPI)

COMPLIANT

Undertaking of Early Procurement Activities covering 2022 Procurement Projects

COMPLIANT

^{*}The unit/s most responsible (including its head) for the criteria stated in Section 3.0 of MC 2021-1 with a performance rating of below 4 will be isolated from the grant of the FY 2021 PBB.









