FY 2021 Performance-Based Bonus Scorecard

UNIVERSITY OF SCIENCE AND TECHNOLOGY OF SOUTHERN PHILIPPINES

ELIGIBLE

Eligible personnel of USTSP are entitled to 45.5% of monthly basic salary

PERFORMANCE RESULTS

Achieved 91.88% (23 out of 25) of the Congress-approved performance targets for FY 2021; failure to meet the targets for 1 indicator is due to uncontrollable factors, while the deficiency for 1 indicator is due to controllable factors*

PROCESS RESULTS

Achieved ISO certification or its equivalent certification for less than 80% of frontline services*

FINANCIAL RESULTS

Achieved an average of 40.77% Disbursements and Earmarked Income BUR*

CITIZEN/CLIENT SATISFACTION RESULTS

Achieved a 4.78 overall satisfaction rating, with 100% resolution of CCB complaints and no complaints received from the #8888 platform

14 TOTAL SCORE	3 SCORE	3 SCORE	3 SCORE	5 SCORE
70 TOTAL POINTS	15 POINTS	15 POINTS	15 POINTS	25 POINTS

Legend: | 1 SCORE = 5 POINTS | 2 SCORE = 10 POINTS | 3 SCORE = 15 POINTS | 4 SCORE = 20 POINTS | 5 SCORE = 25 POINTS |

Compliant in 5 out of 11 Agency Accountability Requirements

Transparency Seal	PhilGEPS Posting	Updating of Citizen's Charter	Sustained Compliance to Audit Findings	Submission and review of SALN	Freedom of Information (FOI)
NON-COMPLIANT	NON-COMPLIANT	COMPLIANT	NON-COMPLIANT	COMPLIANT	COMPLIANT

Submission of FY 2022 Annual Procurement Plan - Common Use Supplies and Equipment (APP-CSE)	Submission of FY 2021 Annual Procurement Plan - Non-Common Use Supplies and Equipment (APP-non CSE)	Posting of Indicative FY 2022 APP-non CSE	Submission of FY 2020 Agency Procurement Compliance and Performance Indicators (APCPI)	Undertaking of Early Procurement Activities covering 2022 Procurement Projects
COMPLIANT	NON-COMPLIANT	NON-COMPLIANT	COMPLIANT	NON-COMPLIANT

*The unit/s most responsible (including its head) for the criteria stated in Section 3.0 of MC 2021-1 with a performance rating of below 4 will be isolated from the grant of the FY 2021 PBB.

Inter-Agency Task Force on the Harmonization of National Government Performance Monitoring, Information and Reporting Systems