FY 2021 Performance-Based Bonus Scorecard

UNIVERSITY OF SOUTHEASTERN PHILIPPINES

ELIGIBLE

Eligible
personnel of
USEP are
entitled to
52% of
monthly basic
salary



PERFORMANCE RESULTS

Achieved 100%
(14 out of 14)
Congressapproved
performance
targets for FY
2021



PROCESS RESULTS

Achieved ISO certification or its equivalent certification for all frontline services*



FINANCIAL RESULTS

Achieved an average of 56% Disbursements and Earmarked Income BUR*



CITIZEN/CLIENT SATISFACTION RESULTS

Achieved a 3.43
overall
satisfaction rating
with 83%
resolution of
#8888 complaints
and did not
receive
complaints from
the CCB
platformm

16
TOTAL SCORE

5 SCORE 5 SCORE

3 SCORE 3

SCORE

80

TOTAL POINTS

25

POINTS

25

POINTS

15

POINTS

15

POINTS

Legend:

1 SCORE = 5 POINTS

2 SCORE = 10 POINTS

3 SCORE = 15 POINTS

4 SCORE = 20 POINTS

5 SCORE = 25 POINTS

Compliant in 8 out of 11 Agency Accountability Requirements

Transparency Seal

COMPLIANT

PhilGEPS Posting

COMPLIANT

Updating of Citizen's Charter

COMPLIANT

Sustained Compliance to Audit Findings

COMPLIANT

Submission and review of SALN

COMPLIANT

Freedom of Information (FOI)

COMPLIANT

Submission of FY 2022 Annual Procurement Plan - Common Use Supplies and Equipment (APP-CSE)

COMPLIANT

Submission of FY 2021 Annual Procurement Plan -Non-Common Use Supplies and Equipment (APP-non CSE)**

> NON-COMPLIANT

Posting of Indicative FY 2022 APP-non CSE

COMPLIANT

Submission of FY 2020 Agency Procurement Compliance and Performance Indicators (APCPI)**

> NON-COMPLIANT

Undertaking of Early Procurement Activities covering 2022 Procurement Projects**

> NON-COMPLIANT

^{**}The unit/s most responsible (including its head) for the non-compliance with the Agency Accountability Requirements provided in Section 5.0 of MC 2021-1 will be isolated from the grant of the FY 2021 PBB.











^{*}The unit/s most responsible (including its head) for the criteria stated in Section 3.0 of MC 2021-1 with a performance rating of below 4 will be isolated from the grant of the FY 2021 PBB.