





# TECHNOLOGICAL UNIVERSITY OF THE PHILIPPINES

<p><b>NOT ELIGIBLE</b></p> <p>The TUP achieved 55 points and is Not Eligible for the grant of FY 2021 PBB.</p>	 <p><b>PERFORMANCE RESULTS</b></p> <p>Achieved 41.18% (7 out of 17) of the Congress-approved performance targets for FY 2021; failure to meet the target for 2 indicators are due to uncontrollable factors, while the deficiencies for 8 indicators are due to controllable factors</p>	 <p><b>PROCESS RESULTS</b></p> <p>Achieved ISO certification or its equivalent certification for at least 80% of frontline services</p>	 <p><b>FINANCIAL RESULTS</b></p> <p>Achieved an average of 51.81% Disbursements and Earmarked Income BUR</p>	 <p><b>CITIZEN/CLIENT SATISFACTION RESULTS</b></p> <p>Achieved 96.39 overall satisfaction rating, with 38% resolution of #8888 complaints and 50% resolution of CCB complaints</p>	
	<p><b>11</b></p> <p>TOTAL SCORE</p>	<p><b>1</b></p> <p>SCORE</p>	<p><b>4</b></p> <p>SCORE</p>	<p><b>3</b></p> <p>SCORE</p>	<p><b>3</b></p> <p>SCORE</p>
	<p><b>55</b></p> <p>TOTAL POINTS</p>	<p><b>5</b></p> <p>POINTS</p>	<p><b>20</b></p> <p>POINTS</p>	<p><b>15</b></p> <p>POINTS</p>	<p><b>15</b></p> <p>POINTS</p>

Legend: 1 SCORE = 5 POINTS    2 SCORE = 10 POINTS    3 SCORE = 15 POINTS    4 SCORE = 20 POINTS    5 SCORE = 25 POINTS

## Compliant in 5 out of 11 Agency Accountability Requirements

<p>Transparency Seal</p> <p><b>COMPLIANT</b></p>	<p>PhilGEPS Posting</p> <p><b>NON-COMPLIANT</b></p>	<p>Updating of Citizen's Charter</p> <p><b>NON-COMPLIANT</b></p>	<p>Sustained Compliance to Audit Findings</p> <p><b>NON-COMPLIANT</b></p>	<p>Submission and review of SALN</p> <p><b>COMPLIANT</b></p>	<p>Freedom of Information (FOI)</p> <p><b>COMPLIANT</b></p>
<p>Submission of FY 2022 Annual Procurement Plan - Common Use Supplies and Equipment (APP-CSE)</p> <p><b>COMPLIANT</b></p>	<p>Submission of FY 2021 Annual Procurement Plan - Non-Common Use Supplies and Equipment (APP-non CSE)</p> <p><b>NON-COMPLIANT</b></p>	<p>Posting of Indicative FY 2022 APP-non CSE</p> <p><b>COMPLIANT</b></p>	<p>Submission of FY 2020 Agency Procurement Compliance and Performance Indicators (APCPI)</p> <p><b>NON-COMPLIANT</b></p>	<p>Undertaking of Early Procurement Activities covering 2022 Procurement Projects</p> <p><b>NON-COMPLIANT</b></p>	

