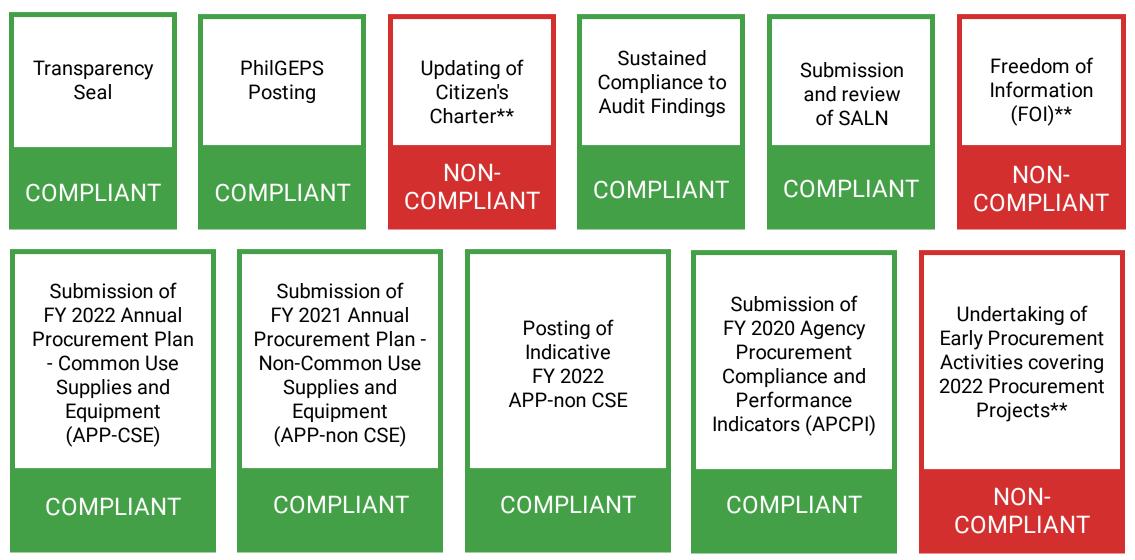
FY 2021 Performance-Based Bonus Scorecard

SORSOGON STATE COLLEGE

ELIGIBLE		<u>{</u>	Þ	<u></u>
Eligible personnel of SSC are entitled to 45.5% of monthly basic salary	PERFORMANCE RESULTS Achieved 88.24% (15 out of 17) of the Congress- approved performance targets for FY 2021; failure to meet the targets for 2 indicators are due to controllable factors *	PROCESSS RESULTS Achieved ISO certification or its equivalent certification for less than 80% of frontline services*	FINANCIAL RESULTS Achieved an average of 54.46% Disbursements and Earmarked Income BUR*	CITIZEN/CLIENT SATISFACTION RESULTS Achieved a 4.59 overall satisfaction rating, with no complaints received from #8888 and the CCB platform
14 total score	3 SCORE	З score	3 SCORE	5 score
70	15	15	15	25



Compliant in 8 out of 11 Agency Accountability Requirements



*The unit/s most responsible (including its head) for the criteria stated in Section 3.0 of MC 2021-1 with a performance rating of below 4 will be isolated from the grant of the FY 2021 PBB.

**The unit/s most responsible (including its head) for the non-compliance with the Agency Accountability Requirements provided in Section 5.0 of MC 2021-1 will be isolated from the grant of the FY 2021 PBB.



Inter-Agency Task Force on the Harmonization of National Government Performance Monitoring, Information and Reporting Systems