

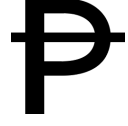



FY 2021 Performance-Based Bonus Scorecard

SURIGAO DEL SUR STATE UNIVERSITY

ELIGIBLE Eligible personnel of SDSSU are entitled to 48.75% of monthly basic salary	 PERFORMANCE RESULTS Achieved 93.33% (14 out of 15) of the Congress-approved performance targets for FY 2021; failure to meet the target for 1 indicator is due to controllable factors	 PROCESS RESULTS Achieved ISO certification or its equivalent certification for all frontline services	 FINANCIAL RESULTS Achieved an average of 79.49% Disbursements and Earmarked Income BUR	 CITIZEN/CLIENT SATISFACTION RESULTS Achieved a 91.56% overall satisfaction rating, with 33% resolution of #8888 complaints and 0% resolution of CCB complaints	
	15 TOTAL SCORE	3 SCORE	5 SCORE	4 SCORE	3 SCORE
	75 TOTAL POINTS	15 POINTS	25 POINTS	20 POINTS	15 POINTS

Legend: 1 SCORE = 5 POINTS 2 SCORE = 10 POINTS 3 SCORE = 15 POINTS 4 SCORE = 20 POINTS 5 SCORE = 25 POINTS

Compliant in 8 out of 11 Agency Accountability Requirements

Transparency Seal COMPLIANT	PhilGEPS Posting COMPLIANT	Updating of Citizen's Charter COMPLIANT	Sustained Compliance to Audit Findings NON-COMPLIANT	Submission and review of SALN NON-COMPLIANT	Freedom of Information (FOI) NON-COMPLIANT
Submission of FY 2022 Annual Procurement Plan - Common Use Supplies and Equipment (APP-CSE) COMPLIANT	Submission of FY 2021 Annual Procurement Plan - Non-Common Use Supplies and Equipment (APP-non CSE) COMPLIANT	Posting of Indicative FY 2022 APP-non CSE COMPLIANT	Submission of FY 2020 Agency Procurement Compliance and Performance Indicators (APCPI) COMPLIANT	Undertaking of Early Procurement Activities covering 2022 Procurement Projects COMPLIANT	

