### FY 2021 Performance-Based Bonus Scorecard

# **SURIGAO DEL SUR STATE UNIVERSITY**

## NOT ELIGIBLE

The SDSSU achieved 65 points and is Not Eligible for the grant of FY 2021 PBB.



# PERFORMANCE RESULTS

Achieved 93.33% (14 out of 15) of the Congressapproved performance targets for FY 2021; failure to meet the target for 1 indicator is due to controllable



#### PROCESS RESULTS

Achieved ISO certification or its equivalent certification for less than 80% of frontline services



# FINANCIAL RESULTS

Achieved an average of 79.49% Disbursements and Earmarked Income BUR



# CITIZEN/CLIENT SATISFACTION RESULTS

Achieved a
91.56% overall
satisfaction
rating, with 33%
resolution of
#8888 complaints
and 0% resolution
of CCB
complaints

13
TOTAL SCORE

3 SCORE

factors

3 SCORE 4 SCORE

3

SCORE

65
TOTAL POINTS

15

**POINTS** 

15
POINTS

20 POINTS

15

**POINTS** 

Legend:

1 SCORE = 5 POINTS

2 SCORE = 10 POINTS

3 SCORE = 15 POINTS

4 SCORE = 20 POINTS

5 SCORE = 25 POINTS

## **Compliant in 8 out of 11 Agency Accountability Requirements**

Transparency Seal

COMPLIANT

PhilGEPS Posting

COMPLIANT

Updating of Citizen's Charter

**COMPLIANT** 

Sustained Compliance to Audit Findings

NON-COMPLIANT Submission and review of SALN

NON-COMPLIANT Freedom of Information (FOI)

NON-COMPLIANT

Submission of FY 2022 Annual Procurement Plan - Common Use Supplies and Equipment (APP-CSE)

COMPLIANT

Submission of FY 2021 Annual Procurement Plan -Non-Common Use Supplies and Equipment (APP-non CSE)

**COMPLIANT** 

Posting of Indicative FY 2022 APP-non CSE

**COMPLIANT** 

Submission of FY 2020 Agency Procurement Compliance and Performance Indicators (APCPI)

COMPLIANT

Undertaking of Early Procurement Activities covering 2022 Procurement Projects

COMPLIANT









