





FY 2021 Performance-Based Bonus Scorecard

# ISABELA STATE UNIVERSITY

<p><b>ELIGIBLE</b></p> <p>Eligible personnel of ISU are entitled to 52% of monthly basic salary</p>	<p></p> <p><b>PERFORMANCE RESULTS</b></p> <p>Achieved 93.75% (15 out of 16) of the Congress-approved performance targets for FY 2021; failure to meet the target for 1 indicator is due to uncontrollable factors</p>	<p></p> <p><b>PROCESS RESULTS</b></p> <p>Achieved ISO certification or its equivalent certification for all frontline services</p>	<p></p> <p><b>FINANCIAL RESULTS</b></p> <p>Achieved an average of 64% Disbursements and Earmarked Income BUR</p>	<p></p> <p><b>CITIZEN/CLIENT SATISFACTION RESULTS</b></p> <p>Achieved a 4.38 overall satisfaction rating, with 0% resolution of #8888 complaints and 100% resolution of CCB complaints*</p>					
<p><b>16</b></p> <p>TOTAL SCORE</p>	<p><b>4</b></p> <p>SCORE</p>	<p><b>5</b></p> <p>SCORE</p>	<p><b>4</b></p> <p>SCORE</p>	<p><b>3</b></p> <p>SCORE</p>					
<p><b>80</b></p> <p>TOTAL POINTS</p>	<p><b>20</b></p> <p>POINTS</p>	<p><b>25</b></p> <p>POINTS</p>	<p><b>20</b></p> <p>POINTS</p>	<p><b>15</b></p> <p>POINTS</p>					
<p>Legend:</p> <table border="1"> <tr> <td>1 SCORE = 5 POINTS</td> <td>2 SCORE = 10 POINTS</td> <td>3 SCORE = 15 POINTS</td> <td>4 SCORE = 20 POINTS</td> <td>5 SCORE = 25 POINTS</td> </tr> </table>					1 SCORE = 5 POINTS	2 SCORE = 10 POINTS	3 SCORE = 15 POINTS	4 SCORE = 20 POINTS	5 SCORE = 25 POINTS
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## Compliant in 11 out of 11 Agency Accountability Requirements

<p>Transparency Seal</p> <p><b>COMPLIANT</b></p>	<p>PhilGEPS Posting</p> <p><b>COMPLIANT</b></p>	<p>Updating of Citizen's Charter</p> <p><b>COMPLIANT</b></p>	<p>Sustained Compliance to Audit Findings</p> <p><b>COMPLIANT</b></p>	<p>Submission and review of SALN</p> <p><b>COMPLIANT</b></p>	<p>Freedom of Information (FOI)</p> <p><b>COMPLIANT</b></p>
<p>Submission of FY 2022 Annual Procurement Plan - Common Use Supplies and Equipment (APP-CSE)</p> <p><b>COMPLIANT</b></p>	<p>Submission of FY 2021 Annual Procurement Plan - Non-Common Use Supplies and Equipment (APP-non CSE)</p> <p><b>COMPLIANT</b></p>	<p>Posting of Indicative FY 2022 APP-non CSE</p> <p><b>COMPLIANT</b></p>	<p>Submission of FY 2020 Agency Procurement Compliance and Performance Indicators (APCPI)</p> <p><b>COMPLIANT</b></p>	<p>Undertaking of Early Procurement Activities covering 2022 Procurement Projects</p> <p><b>COMPLIANT</b></p>	

\*The unit/s most responsible (including its head) for the criteria stated in Section 3.0 of MC 2021-1 with a performance rating of below 4 will be isolated from the grant of the FY 2021 PBB.

