#### FY 2021 Performance-Based Bonus Scorecard

# ILOILO STATE UNIVERSITY OF SCIENCE AND TECHNOLOGY

#### NOT ELIGIBLE

The ISUST achieved 60 points and is Not Eligible for the grant of FY 2021 PBB.



## PERFORMANCE RESULTS

Achieved 63.64%
(7 out of 11) of the
Congress-approved
performance targets
for FY 2021; failure to
meet the targets for
3 indicators are due
to uncontrollable
factors, while the
deficiency for 1
indicator is due to
controllable factors



## PROCESS RESULTS

Achieved ISO certification or its equivalent certification for less than 80% of frontline services



## FINANCIAL RESULTS

Achieved an average of 57.51% Disbursements and Earmarked Income BUR



## CITIZEN/CLIENT SATISFACTION RESULTS

overall
satisfaction
rating, with 100%
resolution of
#8888 complaints
and did not
receive
complaints from
the CCB platform

12
TOTAL SCORE

SCORE

3 SCORE

3 SCORE 5 SCORE

60
TOTAL POINTS

**5** POINTS

15

POINTS

15

POINTS

POINTS

25

Legend:

1 SCORE = 5 POINTS

2 SCORE = 10 POINTS

3 SCORE = 15 POINTS

4 SCORE = 20 POINTS

5 SCORE = 25 POINTS

#### Compliant in 6 out of 11 Agency Accountability Requirements

Transparency Seal

**COMPLIANT** 

PhilGEPS Posting

NON-COMPLIANT Updating of Citizen's Charter

NON-COMPLIANT Sustained Compliance to Audit Findings

COMPLIANT

Submission and review of SALN

COMPLIANT

Freedom of Information (FOI)

**COMPLIANT** 

Submission of FY 2022 Annual Procurement Plan

- Common Use Supplies and Equipment (APP-CSE)

**COMPLIANT** 

Submission of FY 2021 Annual Procurement Plan -Non-Common Use Supplies and Equipment (APP-non CSE)

> NON-COMPLIANT

Posting of Indicative FY 2022 APP-non CSE

COMPLIANT

Submission of FY 2020 Agency Procurement Compliance and Performance Indicators (APCPI)

NON-COMPLIANT Undertaking of Early Procurement Activities covering 2022 Procurement Projects

> NON-COMPLIANT









