#### FY 2021 Performance-Based Bonus Scorecard

# DON MARIANO MARCOS MEMORIAL STATE UNIVERSITY



Eligible
personnel of
DMMMSU are
entitled to
58.5% of
monthly basic
salary



### PERFORMANCE RESULTS

Achieved 88.24% (15 out of 17) of the Congressapproved performance targets for FY 2021; failure to meet the targets for 2 indicators are due to controllable factors\*



## PROCESS RESULTS

Achieved ISO certification or its equivalent certification for all frontline services



## FINANCIAL RESULTS

Achieved an average of 81.13% Disbursements and Earmarked Income BUR



#### CITIZEN/CLIENT SATISFACTION RESULTS

Achieved a 4.84 overall satisfaction rating, with 100% resolution of #8888 and CCB complaints

18
TOTAL SCORE

3

SCORE

5

**SCORE** 

SCORE

5 SCORE

E II S

TOTAL POINTS

15

POINTS

25

POINTS

25

**POINTS** 

25

POINTS

Legend:

1 SCORE = 5 POINTS

2 SCORE = 10 POINTS

3 SCORE = 15 POINTS

4 SCORE = 20 POINTS

5 SCORE = 25 POINTS

#### Compliant in 7 out of 11 Agency Accountability Requirements

Transparency Seal

**COMPLIANT** 

PhilGEPS Posting\*\*

NON-COMPLIANT Updating of Citizen's Charter

**COMPLIANT** 

Sustained Compliance to Audit Findings

**COMPLIANT** 

Submission and review of SALN

**COMPLIANT** 

Freedom of Information (FOI)\*\*

NON-COMPLIANT

Submission of FY 2022 Annual Procurement Plan

- Common Use Supplies and Equipment (APP-CSE)

COMPLIANT

Submission of FY 2021 Annual Procurement Plan -Non-Common Use Supplies and Equipment (APP-non CSE)

COMPLIANT

Posting of Indicative FY 2022 APP-non CSE

COMPLIANT

Submission of FY 2020 Agency Procurement Compliance and Performance Indicators (APCPI)\*\*

> NON-COMPLIANT

Undertaking of Early Procurement Activities covering 2022 Procurement Projects\*\*

> NON-COMPLIANT

<sup>\*\*</sup>The unit/s most responsible (including its head) for the non-compliance with the Agency Accountability Requirements provided in Section 5.0 of MC 2021-1 will be isolated from the grant of the FY 2021 PBB.











<sup>\*</sup>The unit/s most responsible (including its head) for the criteria stated in Section 3.0 of MC 2021-1 with a performance rating of below 4 will be isolated from the grant of the FY 2021 PBB.